

Fire Fox 2.0.0.6 settings:
Login to <http://voicemail.yorku.ca>
Click on “my CallPilot”

York University - Mozilla Firefox

File Edit View History Bookmarks Tools Help

http://voicemail.yorku.ca/

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Web-based Voicemail using My CallPilot

Welcome to the web-based voicemail page at YorkU.
The above link will take you to My CallPilot, allowing you to listen to your messages from your computer.

The web-based voicemail system has additional features that are not available on your phone, such as temporary absence greetings, creating group distribution lists for voicemail, saving your voice messages to your computer, and listening to your messages in any order you like. In addition, caller information including phone number and date time stamp are easily accessible.

If you're on campus:
The link will take you to your voicemail page, your mailbox is your extension, and your password is the same numerical password you would use to access your voicemail through the telephone.

If you're off campus:
To ensure voicemail passwords and voicemail contents are provided to you securely, the link will first take you to a login page where you will be required to enter your Passport York credentials. Once confirmed, your browser will take you to your voicemail page as above.

PDF
[My CallPilot Online Voicemail User Guide \(PDF\)](#)

Known Issues:

- Browsers behave differently depending on user settings for pop-ups, cookies, security. For best results, allow pop-ups and cookies for the voicemail page.
- IE browser may suggest that certificates are invalid. Off-campus login may result in the voicemail certificate being presented before logging in - accepting the certificate should resolve this warning.
- Firefox may indicate that the user does not have the native VBK player installed, even though it is. Re-installation of the player, or adjusting cookie and pop-up settings may resolve this warning.
- Mac and Linux operating systems do not support vbk format. Call Pilot features tab contains "My CallPilot Preferences", allowing the user to change their settings to listen to voicemail in wav format.

Help:
Helpdesk:
email: helpdesk@yorku.ca
phone: 416-736-5800

Done

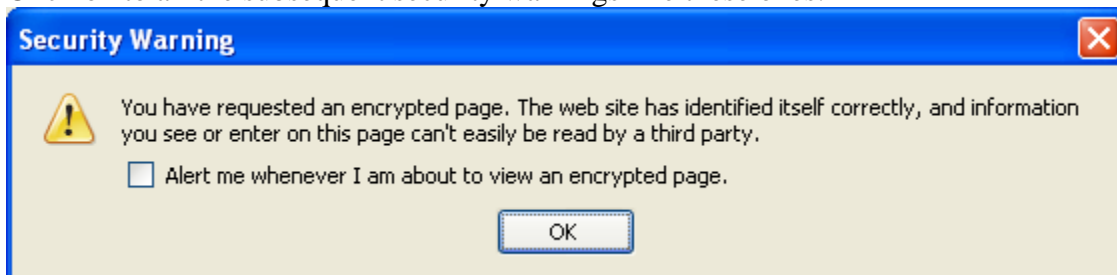
Click on Accept this certificate permanently:



Click on OK to Security Error



Click ok to all the subsequent security warnings like these ones:



Login to your passport account

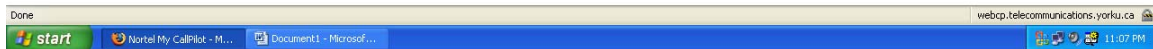
Click ok to Security mismatch errors:



Click on OPTIONS on right corner and allow pop-ups

A screenshot of a Mozilla Firefox browser window displaying the "Nortel My CallPilot" website. The address bar shows "https://webcp.telecommunications.yorku.ca/mycallpilot/mycp.asp". A notification bar at the top indicates "Firefox prevented this site from opening a popup window." and an "Options" button is visible. The website header includes the York University logo and the text "My CallPilot". Below the header, there are language selection buttons for "Español", "Français", and "Deutsch". The main content area features a "Welcome!" message and a "Welcome to My CallPilot!" banner. A paragraph of text follows, explaining the benefits of the CallPilot Player and providing instructions on how to download it. A table lists software options with their remarks. A "Notes:" section provides additional information. At the bottom, there is a "Continue" button and a Microsoft Internet Explorer icon.

Click on Call Pilot link:



Nortel My CallPilot - Mozilla Firefox

File Edit View History Bookmarks Tools Help

https://webcp.telecommunications.yorku.ca/mycallpilot/mycp.asp

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York University

YORK UNIVERSITY

My CallPilot

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Español Français Deutsch

Welcome!
Unified messaging lets you access your voicemails, e-mails and faxes from one place.

Welcome to My CallPilot!


You may want to download an audio player to make listening to and creating audio messages easier.

If there is no firewall between you and the CallPilot server, we recommend that you use the CallPilot Player- it offers more features and allows telephone playback and recording. If you are behind a firewall, you can still use the CallPilot Player to listen to your messages, however you won't be able use the telephone features.

Please choose the appropriate software to begin downloading.
(Note: The CallPilot Player may already be installed on your system if you have previously installed the Nortel CallPilot client.)

Software	Remarks
CallPilot Player	Plays CallPilot voice messages. This player may already be installed on your system if you have previously installed another Nortel CallPilot client.
Microsoft Windows Media Player	The recommended player for WAV format files.

Notes:

- The Windows CallPilot Player works with the Windows 2000 Professional and XP operating systems.
- The Microsoft Media Player link is to an external web site and requires Internet access.
- The recommended fax / TIFF viewer is the Microsoft Imaging Fax Viewer on Windows 2000 or the Microsoft Picture and Fax Viewer on Windows XP.
- For the best My CallPilot experience, we recommend using Internet Explorer 6 or later. You can download the latest version by clicking this icon: 


[Continue](#)

Done webcp.telecommunications.yorku.ca

Click on Save file:

Opening audio_enu.exe

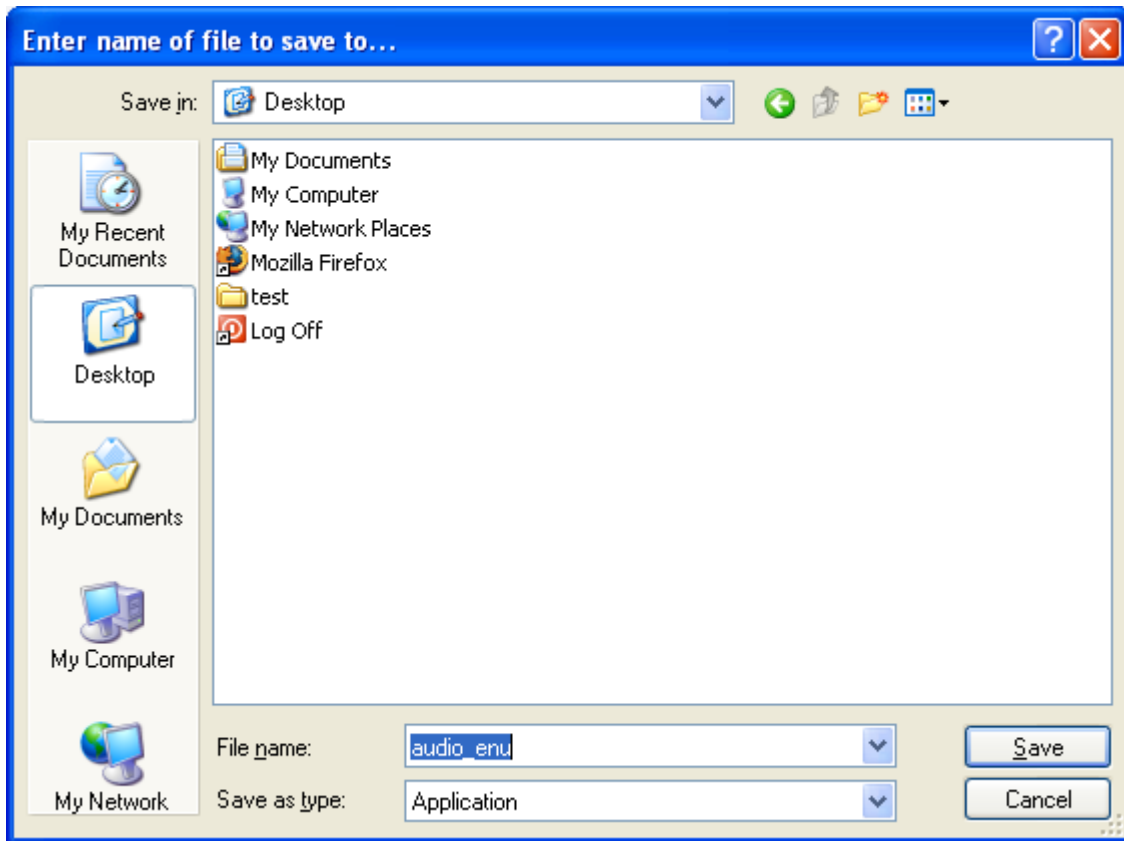
You have chosen to open

 **audio_enu.exe**
which is a: Application
from: https://webcp.telecommunications.yorku.ca

Would you like to save this file?

[Save File](#) [Cancel](#)

Save it to your desktop:



Go to your desktop and double click on audi_enu to start call pilot installation

Click on Next:



Click On “Audio Player and MWI Icon”:



Click on install

Click on Finish

Close the firefox web browser

And reopen, go to <http://voicemail.yorkuy.ca> click on ‘My CallPilot’ and click on continue:

YORK UNIVERSITY My CallPilot **NORTEL** Help | About

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<https://webcp.telecommunications.yorku.ca/mycallpilot/init.asp> webcp.telecommunications.yorku.ca

Login and click on a message to play the message in the CallPilot Player.