

1) Go to <http://voicemail.yorku.ca> -> click on Login to “My CallPilot”

York University - Microsoft Internet Explorer

Address: <http://voicemail.yorku.ca/>

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Web-based Voicemail using My CallPilot

Welcome to the web-based voicemail page at YorkU. The above link will take you to My CallPilot, allowing you to listen to your messages from your computer.

Login to “My CallPilot” Online Voicemail

The web-based voicemail system has additional features that are not available on your phone, such as temporary absence greetings, creating group distribution lists for voicemail, saving your voice messages to your computer, and listening to your messages in any order you like. In addition, caller information including phone number and date time stamp are easily accessible.

If you're on campus:
The link will take you to your voicemail page, your mailbox is your extension, and your password is the same numerical password you would use to access your voicemail through the telephone.

If you're off campus:
To ensure voicemail passwords and voicemail contents are provided to you securely, the link will first take you to a login page where you will be required to enter your Passport York credentials. Once confirmed, your browser will take you to your voicemail page as above.

My CallPilot Online Voicemail User Guide (PDF)

Known Issues:

- Browsers behave differently depending on user settings for pop-ups, cookies, security. For best results, allow pop-ups and cookies for the voicemail page.
- IE browser may suggest that certificates are invalid. Off-campus login may result in the voicemail certificate being presented before logging in - accepting the certificate should resolve this warning.
- Firefox may indicate that the user does not have the native VBK player installed, even though it is. Re-installation of the player, or adjusting cookie and pop-up settings may resolve this warning.
- Mac and Linux operating systems do not support vbk format. Call Pilot features tab contains "My CallPilot Preferences", allowing the user to change their settings to listen to voicemail in wav format.

Help:
Helpdesk:
email: helpdesk@yorku.ca
phone: 416-736-5800

https://webcp.telecommunications.yorku.ca/mycallpilot/init.asp?locale=en&app=msging

2) Click OK to any security warning.

Security Alert

You are about to view pages over a secure connection.

Any information you exchange with this site cannot be viewed by anyone else on the Web.

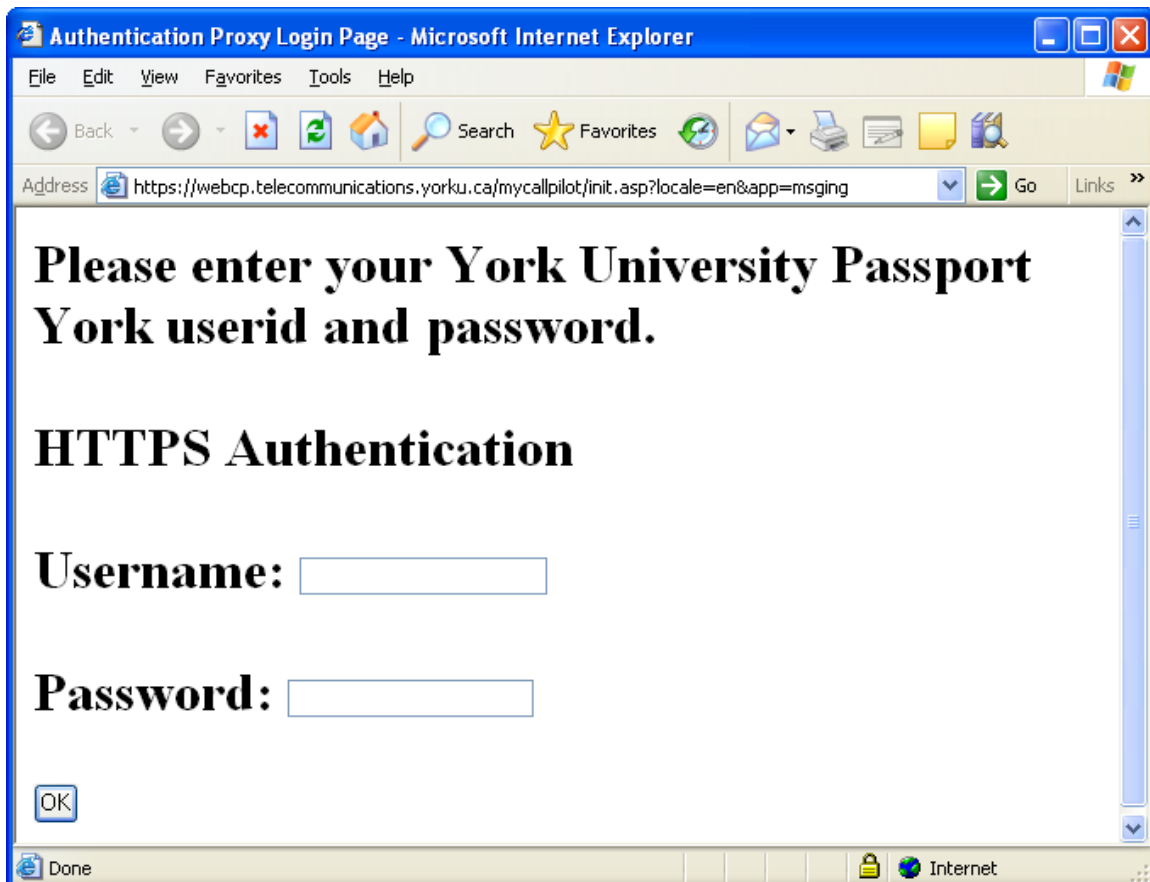
In the future, do not show this warning

OK More Info

3) A new window will pop up with the following Security Alert screen, Please click Yes to proceed.



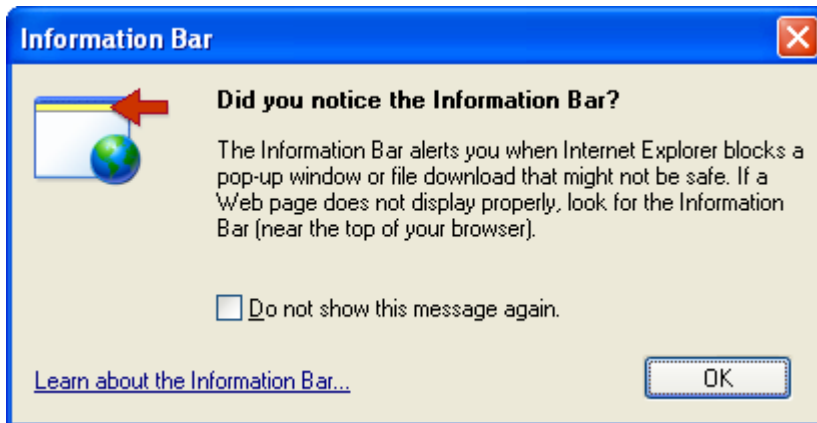
3a) If you are at home you will get another screen which requires your Passport Login:



3b) Another Security Alert will pop-up:



Information Bar from message will ask you to enable Pop-up



Click on this bar to Always allow pop-up:

Nortel My CallPilot - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites Home Print Mail News RSS Feeds

Address <https://webcp.telecommunications.yorku.ca/mycallpilot/mycp.asp> Go Links Computing @York Misc Registrar Search Engines Web Mail

Pop-up blocked. To see this pop-up or additional options click here...

YORK UNIVERSITY **My CallPilot** **NORTEL** Help | About

[Español](#) [Français](#) [Deutsch](#)

Welcome!
Unified messaging lets you access your voicemails, e-mails and faxes from one place.

Welcome to My CallPilot!

It appears that this is the first time you have used My CallPilot.

To make playing and recording audio messages easier, you can download the CallPilot Audio Player.

To install the audio player, simply:

1. Click the "Load Installer" button (and press "Yes" if a security alert appears).
2. Click the "Begin Install" button to start the installation wizard.
3. Once the installation is complete, click the "Continue" button.

(Please note: If you are behind an internet firewall, computer-based playback and recording features will work as expected. However, telephone-based playback and recording features will not work correctly.)

If you do not want to install the CallPilot audio player, just press "Continue".

[Load Installer](#)

[Continue](#)

Internet

After that you will see following Login screen, login with you voicemail box number and voicemail password.

The screenshot shows a Microsoft Internet Explorer browser window displaying the Nortel My CallPilot login page. The browser's address bar shows the URL: <https://webcp.telecommunications.yorku.ca/mycallpilot/mycp.asp>. The page header includes the York University logo, the text "My CallPilot", and the Nortel logo. Below the header, there are language selection buttons for "Español", "Français", and "Deutsch". The main content area features a "Welcome!" message and a sub-header: "Unified messaging lets you access your voicemails, e-mails and faxes from one place." A central login box titled "Log in to CallPilot" contains a "Configure" button, a "Mailbox:" field with the value "44596", a "Password:" field with masked characters "*****", and a "Login Securely" button. A yellow footer bar at the bottom of the page contains the text "Copyright © 2007 Nortel". The browser's status bar at the bottom shows "Done" and "Internet".

Click on “here” to initiate call pilot installation process.

YORK UNIVERSITY

My CallPilot

Mailbox: HIMANSHU VYAS (44596) Last Logon: Friday, November 30, 2007 at 11:07 PM -- Failed attempts: 0

[CallPilot Messages](#) | [CallPilot Features](#) | [Useful Information](#)

Folder: INBOX 3 Items, 0 New

<input type="checkbox"/>					From	Subject	Received
<input type="checkbox"/>					BONNIE D'ADDONA	(22098) 0:15 Voice Message	2007-11-28 11:39
<input type="checkbox"/>					RICK GEATER	(33351) 0:09 Voice Message	2007-10-26 14:11
<input type="checkbox"/>					SARAH BRATHWAITE	(55597) 0:27 Voice Message	2007-10-25 10:50

Copyright © 2007 Nortel

Click on Download Installer:

https://webcp.telecommunications.yorku.ca - CallPi...

You're missing the CallPilot Audio Player!

You may want to download the CallPilot Audio Player to make playing and recording audio messages easier.
To install the audio player, simply:

1. Click the "Download Installer" button.
(Click "Yes" if a security alert appears.)
2. Then click the "Begin Install" button.
3. Re-Login to My CallPilot to see the new player.

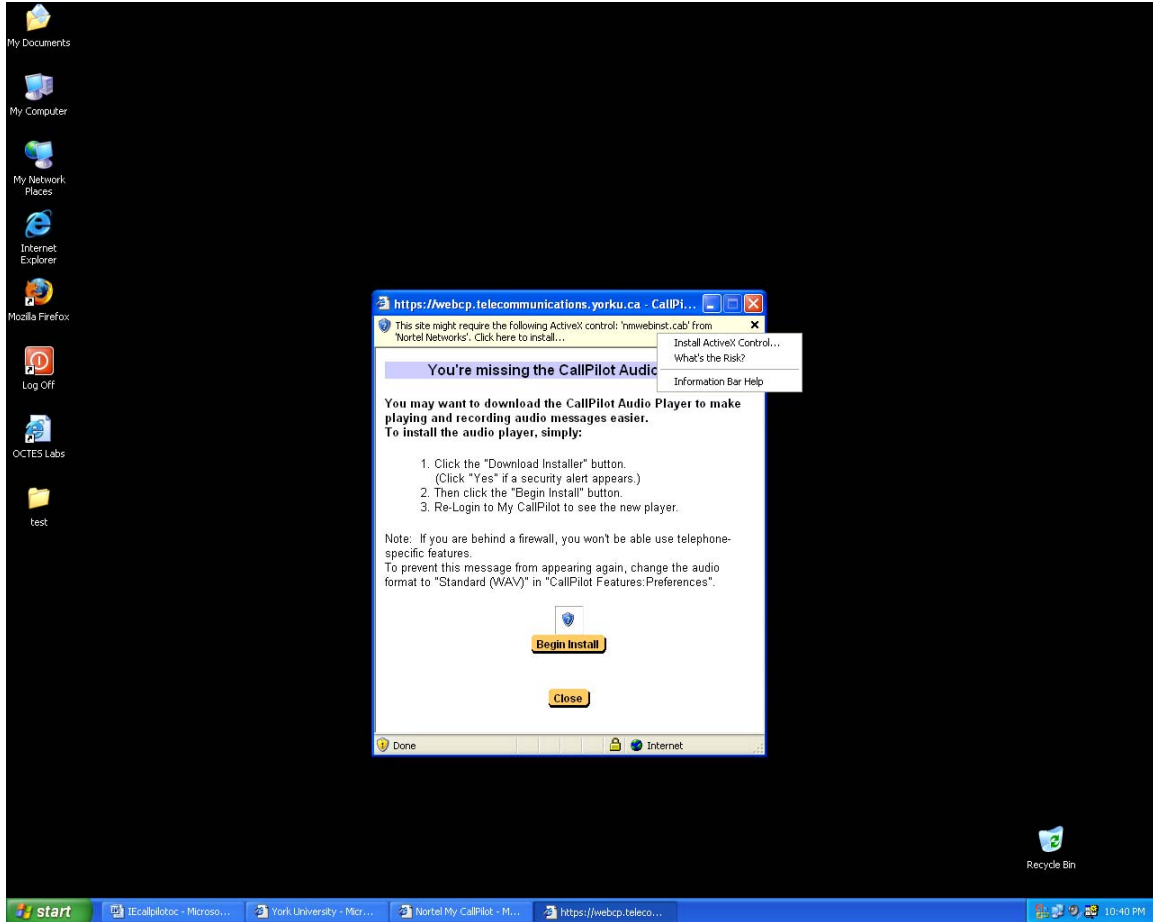
Note: If you are behind a firewall, you won't be able use telephone-specific features.
To prevent this message from appearing again, change the audio format to "Standard (WAV)" in "CallPilot Features:Preferences".

Download Installer

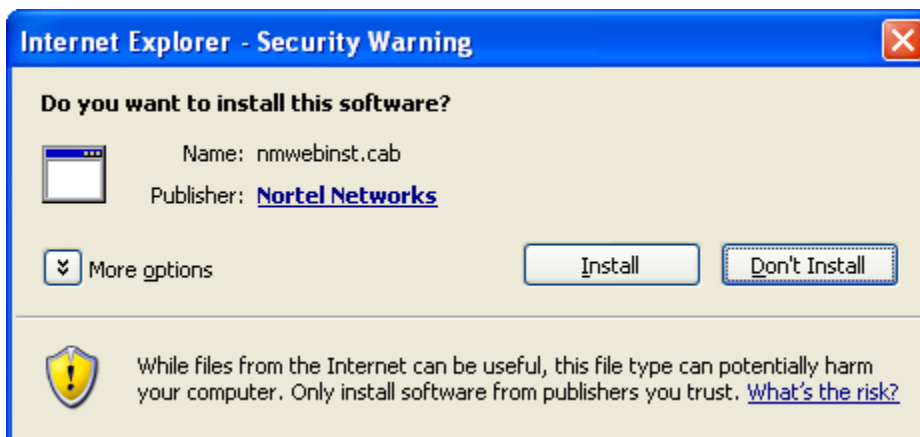
Close

javascript:LoadCAB() Internet

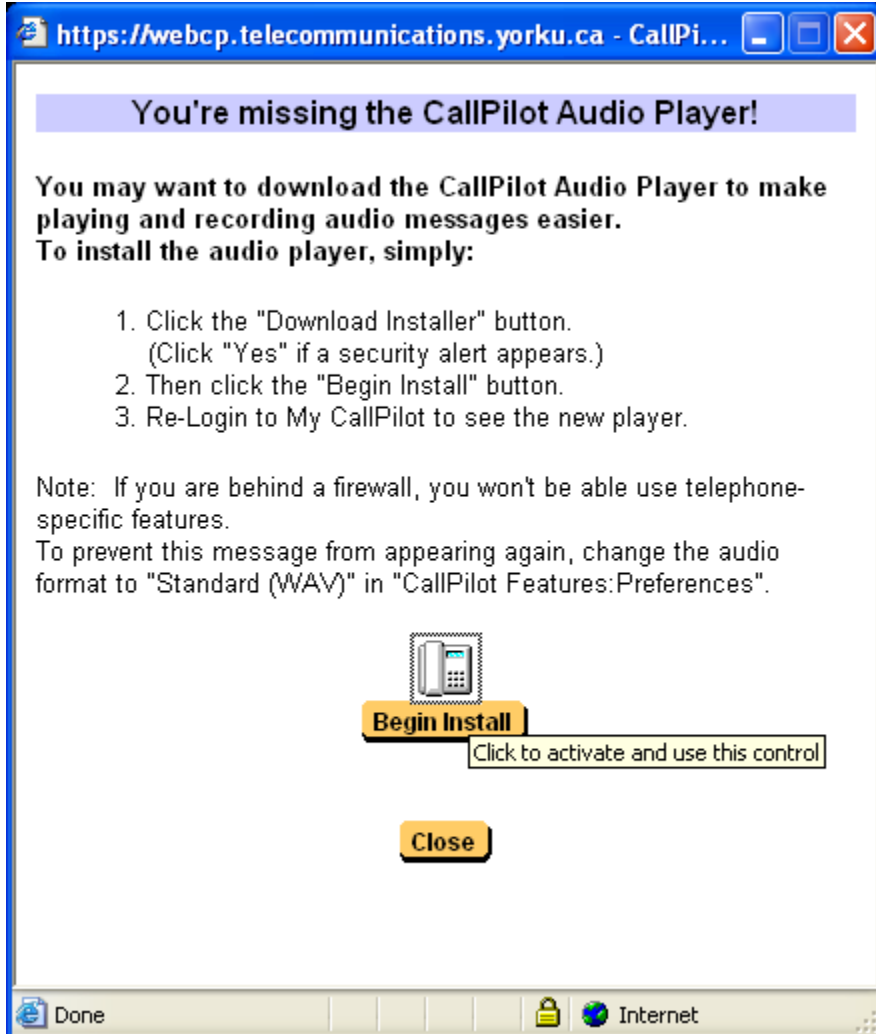
Right Click on the tool bar and click on Install ActiveX Control



Again click on download Installer and click on Install on the following prompt:



Now click on the “Phone” icon to activate the control.



Then click on Begin Install on the above window to start the Installation:

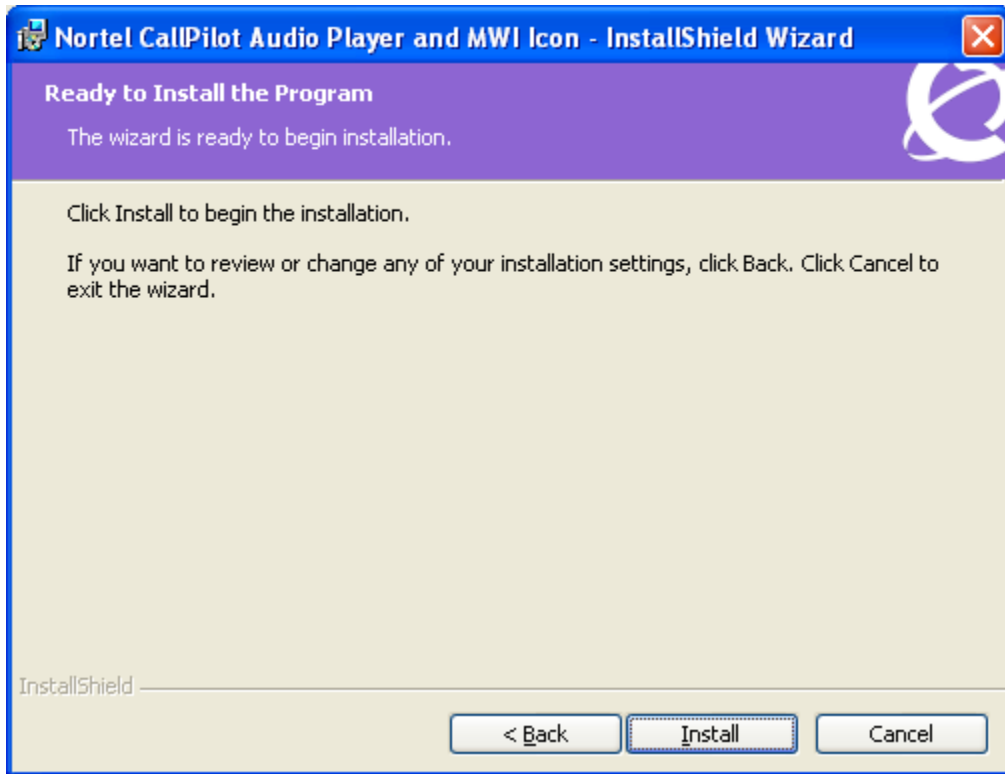
Installation of Call Pilot Player:
Click Next on first screen:



Select Audio Player and MWI Icon



Click Install:

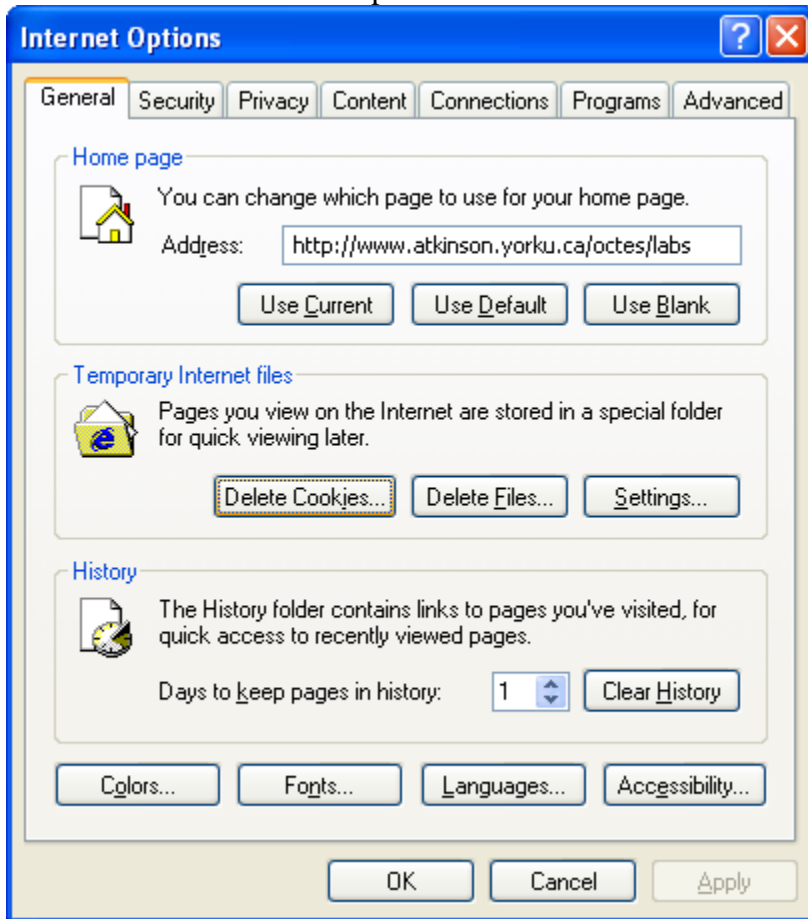


Click Finish:



This will install a phone icon on the system tray near clock.

Now go back to the browser and logout of call pilot before using the Call pilot.
Close all the browser windows.
Open a new browser window
Click on Tools -> Internet Options -> Delete Cookies



Click ok.
Click Ok again to close Internet Options.
Close the browser windows and reopen to go to <http://voicemail.yorku.ca>

After login you should see the embedded Call Pilot player in your Inbox view:

