

York University Alumni

THE GREAT JOURNEY THROUGH EUROPE

The Netherlands ♦ Germany ♦ France ♦ Switzerland

cruising aboard the Exclusively Chartered
Deluxe **AMADEUS SILVER III**

July 8 to 18, 2020

Featuring the

GLACIER  **EXPRESS**



York University Alumni

Dear York University alumnus/alumna,

Join fellow alumni and their friends on this incredible journey through Europe to retrace the “Grand Tour,” an elite tradition undertaken by enlightened ladies and gentlemen of the 17th, 18th and 19th centuries. Traverse four countries and the western heart of the Continent on this carefully planned, exclusive itinerary. Cruise the storied UNESCO World Heritage-designated Middle Rhine Valley, passing the hillside vineyards of the renowned Rheingau wine region, and meandering through the Netherlands’s expansive waterways flanked by polder land reclaimed from the North Sea. Experience three of the world’s great railway journeys and delight in the opportunity to experience six astounding UNESCO World Heritage sites.

Spend two nights in lovely Lucerne in the Five-Star HOTEL SCHWEIZERHOF, surrounded by glorious Alpine panoramas. Then, cross Switzerland’s mountainous backbone aboard the ingeniously engineered Glacier Express railway to Zermatt. Marvel at the iconic Matterhorn as you travel aboard the Gornergrat Bahn, Switzerland’s oldest cog railway. From Zermatt, journey through the foothills of the Bernese Oberland Alps to Basel stopping in medieval Bern, where the storybook Old Town is a celebrated UNESCO World Heritage site.

Cruise aboard the exclusively chartered, deluxe AMADEUS SILVER III, one of the finest ships to ply the waters of Europe, from Basel to Amsterdam, the Netherlands. Port calls include the lovely Alsatian city of Strasbourg, France, a fusion of both French and German cultures; and Mannheim (for Heidelberg), Rudesheim, Koblenz and Cologne, Germany.

This popular Great Journey through Europe travel program is an excellent value with all excursions and deluxe accommodations included. This exceptional itinerary sells out year after year so book now while Early Booking Savings and space are still available.

Feel free to call or email me questions you may have about York’s Alumni Travel Program. You can also visit our website at, yorku.ca/alumnitravel.

Warmest regards,



Melanie McLean
Travel Planner, Alumni Engagement
York University
Email: mcleanm@yorku.ca
Tel: 1-866-876-2228

You’ve received this mailing because you are a member of the York University Alumni Association. Alumni Educational Travel is a new benefit for alumni. If you would rather not receive mailings about the Alumni Educational Travel Program please let us know, either by email to alumni@yorku.ca or call 1-866-876-2228.





Rhineland
Coat of Arms

Canada/Zurich, Switzerland/Lucerne Wednesday, July 8 and Thursday, July 9

Depart Canada for Zurich.
Transfer through the scenic
Swiss landscape to the lakeside,

Five-Star HOTEL SCHWEIZERHOF located
in Lucerne. After checking in, enjoy the
Welcome Reception in the hotel on July 9.

Lucerne

Friday, July 10

The rugged grandeur of Mounts Pilatus and Rigi reflected in a deep blue lake make Lucerne a long-favoured travel destination. Begin your walking tour amid historic burghers' houses in the *Weinmarkt* (wine market); then, see the *Hofkirche* (Court Church), an exceptional example of German Renaissance architecture, and the Lion Monument, dedicated to the Swiss Guards who gave their lives defending Louis XVI during the French Revolution. Walk underneath tableaux of Swiss history and mythology painted on the arched roof of the 14th-century wooden Chapel Bridge, Lucerne's most famous landmark, spanning the Reuss River.

Reach Mount Pilatus's 2133-metre summit by panoramic gondola for a 360-degree vista of central Switzerland's unforgettable topography and lunch in a summit restaurant. Board the Pilatus Railway, the world's steepest cogwheel railway, and descend nearly 1646 metres in less than five kilometres to Lake Lucerne. Cruise along its placid waters—the glistening namesake of Beethoven's "Moonlight Sonata," surrounded by the magnificent Swiss Alps.

Cover photo: *View the unforgettable peak of the iconic Matterhorn from the top of the highest cog railway in Europe, the world-renowned Gornergrat Bahn.*

Photo this page: *Medieval castles and bucolic terraced vineyards capture the romance of Germany's legendary UNESCO World Heritage-designated Middle Rhine Valley.*

Lucerne/Andermatt/Zermatt

Saturday, July 11

Relax during a scenic morning transfer from Lucerne to Andermatt. After lunch in Andermatt, board the fabled Glacier Express, "the world's slowest express train," and delight in the surrounding beauty through panoramic windows along this ingenious rail route. Admire Switzerland's stunning archetype of snowcapped peaks, crystal-clear glacial lakes and densely wooded forests.

Arrive in the Alpine resort of Zermatt and check into the deluxe HOTEL SCHWEIZERHOF ZERMATT, located beneath the dramatic pinnacle of the iconic Matterhorn.

Zermatt

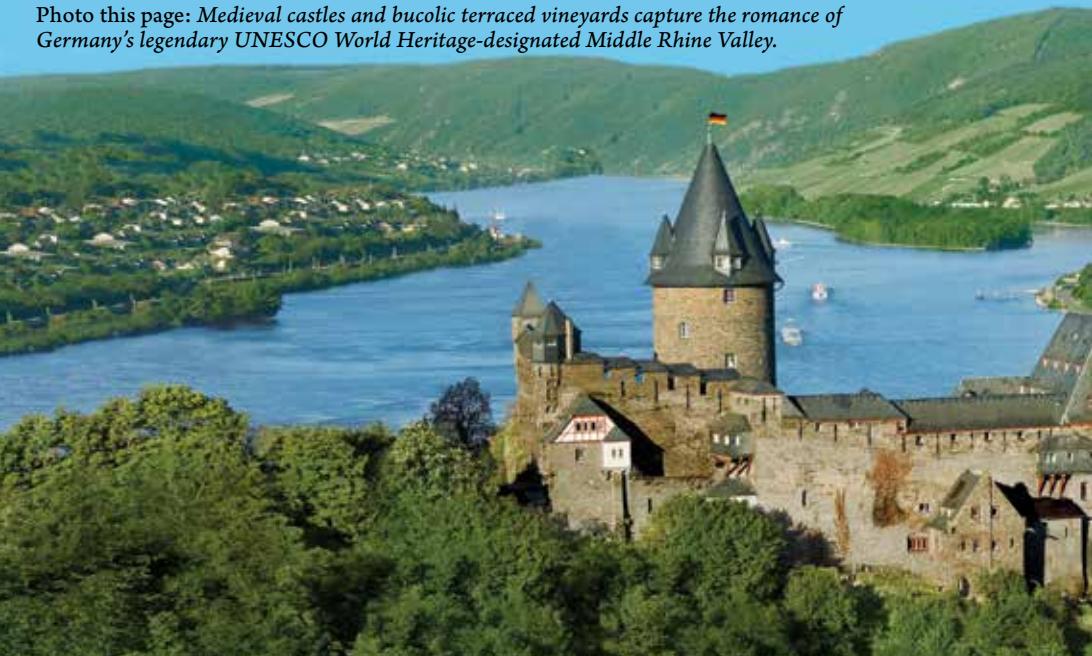
Sunday, July 12

Ascend through pine and larch forests, crossing meadows ablaze with wildflowers and passing distant peaks blanketed by snow, aboard the highest cog railway in Europe, the Gornergrat Bahn. Sweeping vistas of breathtaking Alpine scenery unfold from atop the 3078-metre summit, where the serrated profiles of the Matterhorn, the Liskamm and the Dufourspitze mountains and the vast Gorner Glacier extend beyond your periphery. Return to Zermatt at your leisure; enjoy stops including Riffelberg featuring a panoramic view of the Monte Rosa and the Matterhorn.

Zermatt/Bern/Basel

Monday, July 13

Early today, journey from the soaring Alps through the Bernese Oberland. Admire the UNESCO World Heritage-designated Jungfrau, an imposing summit known as the "Top of Europe."





Visit medieval Heidelberg Castle overlooking 18th-century Altstadt Heidelberg's Old Town, where Mark Twain once lived.

Visit Switzerland's capital, Bern, and enjoy lunch in a former 18th-century High Baroque-style granary, today a traditional Bernese restaurant. Tour its beautifully preserved Old Town, a UNESCO World Heritage site framed by its signature 15th-century arcades and the Aare River.

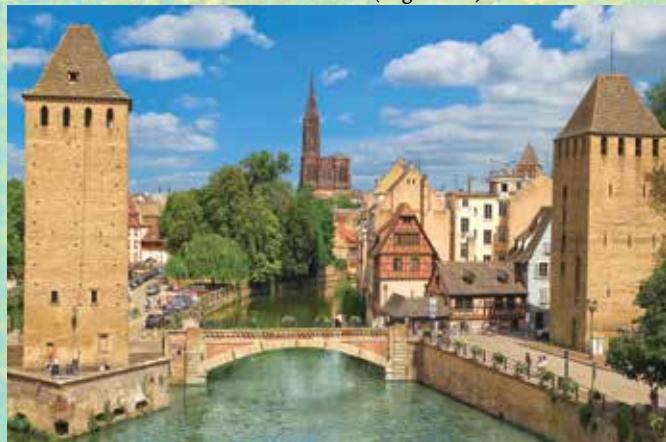
Continue across the bucolic Swiss countryside to Basel and embark the deluxe AMADEUS SILVER III. Attend the Captain's Welcome Reception this evening.

Strasbourg, France Tuesday, July 14

The lively Alsatian city of Strasbourg fuses Old and New Europe with French and German influence. In the UNESCO World Heritage-designated Old City, cobblestone lanes weave around medieval houses, and the 13th-century Ponts Couverts, bridges flanked by watchtowers, span idyllic canals.

In Strasbourg, John Calvin first established a reformed parish; view remnants of the Reformation in St-Pierre-le-Vieux, a simultaneum used by Protestant and Catholic parishioners. See the Gothic Cathedral of Notre Dame, whose graceful sandstone exterior, according to the poet Goethe, rises "like a most sublime, wide-arching tree of God."

Walk across Strasbourg's Ponts Couverts in the enchanting Petite France district on the Grande Île (Big Island).



The Petite France district evokes a fairy tale, with its historic miller, tanner and fishermen's quarter of half-timbered houses along the Ill River. Nearby, member nations of the European Union engage in the daily discourse of the European Parliament.

Enjoy the afternoon at leisure in Strasbourg.

Mannheim, Germany, for Heidelberg Wednesday, July 15

This morning, transfer from Mannheim to Heidelberg, where luminaries such as Goethe and Schumann once came to experience the intellectual atmosphere of Heidelberg University, the oldest in Germany, founded in 1386. To many on the historic "Grand Tour" of Europe, Heidelberg epitomized Germany, nestled in the densely wooded valley of the Neckar River and alive with the spirit of Romanticism.

On the walking tour, see the preservation of Heidelberg's authentic Renaissance-Baroque character, manifested in sites such as the eight remaining arches of its famous *Alte Brücke* (Old Bridge). Visit the stately ruins of Heidelberg Castle, the 13th-century embodiment of the city's medieval past, perched above the river.

Later, cruise through pastoral Rheingau, Germany's most famous wine-growing region, renowned for its Riesling.

Rüdesheim/Koblenz Thursday, July 16

Dock in Rüdesheim, the medieval heart of Germany's wine country. Enjoy a tour aboard the whimsical Winzerexpress mini-train, while travelling through bucolic vineyards en route to a private wine tasting, which



die Brücke and

Walk across the oldest wooden bridge in Switzerland, the beloved Chapel Bridge, built in 1333 and embellished with paintings of historic Lucerne.

highlights local Rieslings, including the crisp Klosterberg.

Cruise through the dramatic UNESCO World Heritage-designated Middle Rhine Valley, where with nearly each bend in the river, terraced vineyards rise on steep slopes, medieval castles crown remote crags and tranquil villages emerge along peaceful banks. See the famous Lorelei Rock—legend holds that a beautiful siren once lured sailors here with her enchanting song.

Stop in historic Koblenz, strategically positioned at the confluence of the Rhine and Moselle Rivers, for a walking tour. Here, Germany's Roman past dates to 9 B.C., during Augustus Caesar's reign. From the landmark *Deutsches Eck* (German Corner), view the 19th-century fortress of Ehrenbreitstein, the former residence of the powerful Archbishop-Electors of Trier, across the Rhine River, and see the twin-towered Basilica of St. Castor, built between the ninth and 13th centuries, showcasing the Rhineland's distinctive Romanesque architecture.

Cologne

Friday, July 17

Arrive in one of Germany's most ancient cities, founded as a Roman military outpost in 38 B.C. Since Charlemagne, Cologne has flourished as the Rhineland's foremost mercantile and religious centre, and it is the birthplace of the world-famous original Eau de Cologne perfume.

Explore the *Altstadt* (Old Town) and visit the *Kölner Dom* (Cologne Cathedral) UNESCO World Heritage site. The nation's finest example of High Gothic architecture, the *Kölner Dom* took six centuries to complete. Admire the cathedral's lauded treasures, including medieval stained-glass

windows, the bejewelled sarcophagus of the Shrine of Three Kings, the monumental, 10th-century Gero Crucifix and richly carved 14th-century choir stalls.

Spend a leisurely afternoon cruising along the picturesque Rhine River and later, attend the Captain's Farewell Reception and Dinner.

Amsterdam, the Netherlands/ Canada

Saturday, July 18

Following breakfast, disembark the ship and continue on The Golden Age of Amsterdam Post-Program Option or depart for Canada.

Towering spires crown Cologne's majestic Kölner Dom (Cologne Cathedral), one of the finest Gothic structures ever built.





MS AMADEUS SILVER III

The elegant and meticulously crafted AMADEUS SILVER III features all the comforts of a refined and traditional hotel. The 84 stylish Staterooms and Suites are among the most spacious of any European river ship (16 to 26 square metres). Suites include a private balcony, and select Staterooms feature a unique floor-to-ceiling window that lowers to French-balcony height at the touch of a button. Accommodations have two twin beds or one queen bed, individual climate control, sitting area and private bathroom with shower; most have a minibar.

The delightful restaurant offers scenic views through panoramic windows as well as continental cuisine featuring fresh, local ingredients. Daily meals include early-risers' coffee, buffet breakfast and lunch, afternoon tea, four-course dinner with complimentary wine and beer, and late-evening snack.

For your leisure time on board there are two bars, an open-air lounge, complimentary Wi-Fi (conditions permitting), beauty salon, boutique, massage room, fitness studio and Sun Deck. An elevator serves all passenger decks except the Sun Deck. There is no doctor on board.

The Amadeus fleet has earned the important "Green Globe Certificate" of environmental sustainability.



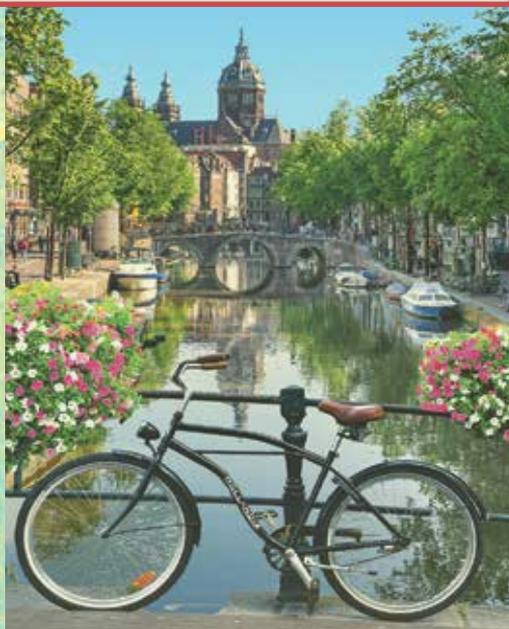
The Golden Age of Amsterdam

Post-Program Option

The historic heart of Amsterdam, laced with tree-shaded canals and stately 16th- and 17th-century merchant houses, is a UNESCO World Heritage site and the perfect conclusion to your Great Journey. Visit the world-class Rijksmuseum and enjoy a full-day excursion to quaint Edam, world famous for its cheese, and historic Hoorn, one of the great seafaring towns of the Golden Age. Accommodations are for two nights in the deluxe RENAISSANCE AMSTERDAM HOTEL.

The Post-Program Option is available at additional cost. Details will be provided with your reservation confirmation.

Amsterdam's bridges and canals bring the intimacy of a small town to one of Europe's most celebrated cities.



Included Features

- ◆ Eleven-day program, including four nights in the Swiss Alps, featuring three of the world's great train journeys, and a five-night Rhine River cruise.

In Lucerne

- ◆ Two nights in the Five-Star HOTEL SCHWEIZERHOF, with Swiss breakfast each morning.
- ◆ Welcome Reception.
- ◆ Walking tour of historic, 12th-century Lucerne.
- ◆ Panoramic **Mount Pilatus** gondola ascent with lunch at the summit, and the dramatic descent aboard the **Pilatus Railway**, the world's steepest cogwheel train.
- ◆ Scenic cruise on **Lake Lucerne**.

Following a scenic transfer from Lucerne to Adermatt and lunch, experience one of the great rail journeys of the world from Andermatt to Zermatt aboard the legendary **Glacier Express**.

In Zermatt

- ◆ Two nights in the deluxe HOTEL SCHWEIZERHOF ZERMATT, with Swiss breakfast each morning.
- ◆ Rail journey aboard the scenic **Gornergrat Bahn**, one of the most picturesque train rides in the world, with breathtaking views of the great Matterhorn.

Scenic transfer from Zermatt to Basel, with a stop in Switzerland's historic capital of Bern and lunch in a traditional Bernese restaurant.

On Board the Exclusively Chartered, Deluxe AMADEUS SILVER III

- ◆ Five-night cruise from Basel, Switzerland, to Amsterdam, the Netherlands.
- ◆ Air-conditioned, river-view Suite or Stateroom.
- ◆ All meals aboard ship.
- ◆ Complimentary wine and beer served with lunch and dinner.
- ◆ Complimentary Wi-Fi access (conditions permitting).
- ◆ Captain's Welcome and Farewell Receptions and Farewell Dinner.
- ◆ Excursion to **Heidelberg's** 13th-century hilltop castle ruins.
- ◆ Visit to the medieval town of **Rüdesheim** in the heart of the Rheingau, featuring a private tasting of local wines.
- ◆ Walking tour of picturesque **Koblenz** including the famous *Deutsches Eck* (German Corner), located at the confluence of the Rhine and Moselle Rivers.

UNESCO World Heritage Site Highlights

- ◆ View of the imposing **Jungfrau** summit.
- ◆ Tour of Bern's storybook **Old Town**.
- ◆ Walking tour of **Strasbourg's** historic Grande Île (Big Island) city centre.
- ◆ Cruise through the **Middle Rhine Valley's** scenic Lorelei Passage.
- ◆ Cologne walking tour, including a stop to see the magnificent *Kölner Dom*.



Always Included

- ◆ Transfers and luggage handling abroad if your arrival(s)/departure(s) coincide with the scheduled group transfer(s).
- ◆ Experienced, English-speaking local guides for included excursions.
- ◆ Gratuities to local guides and drivers for included excursions and transfers.
- ◆ Complimentary bottled water in your Suite or Stateroom aboard ship and on included excursions.
- ◆ Complimentary use of an audio headset during guided excursions.
- ◆ Hospitality desk in the hotels and aboard ship.
- ◆ Experienced Gohagan & Company Travel Directors at your service.
- ◆ Automatic \$250,000 USD flight insurance policy for each participant ticketed on flights by Gohagan & Company.

MARVELS OF ENGINEERING

LEGENDARY RAILWAYS

of the

SWISS ALPS



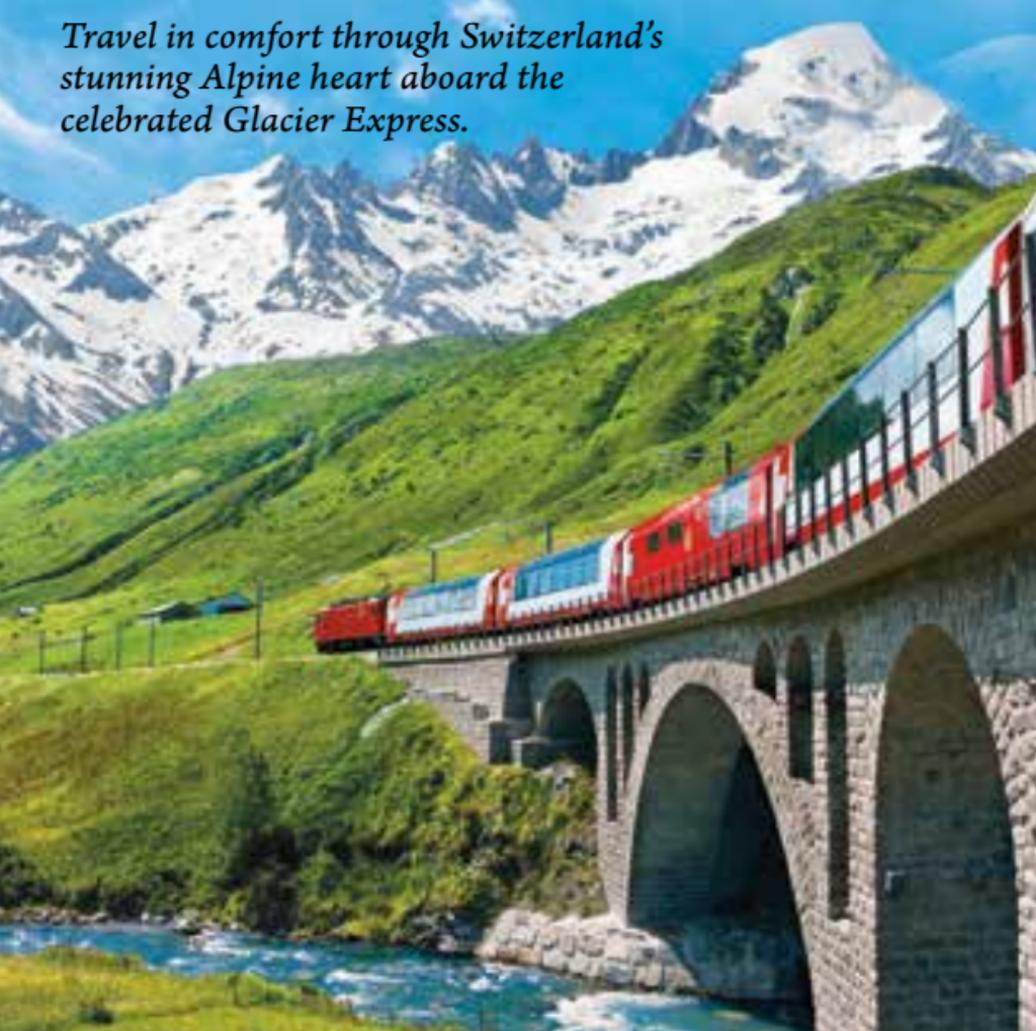
Appreciate the visionary work and vast scope of Switzerland's impressive railways as you experience firsthand the sublime majesty of the iconic Alps from incredible perspectives. Journey on three of the world's great Alpine railways—the panoramic **Glacier Express**, the scenic **Gornergrat Bahn** and the dramatic **Pilatus Railway**—and, while admiring the ingenious engineering necessary to create your routes, savor vignettes of the quintessentially Swiss landscape—including 4267-metre-high mountain peaks, flowing streams, cavernous gorges and crystalline glaciers.

The **Gornergrat Bahn** is Switzerland's oldest electrified cog railway, in operation since 1898. In the brief span of eight kilometres, you will climb nearly 1524 metres from Zermatt to lofty Gornergrat. En route and at the summit, prepare to be mesmerized by the unforgettable views of the great Matterhorn, hanging glaciers and the blue waters of glacial mountain lakes.

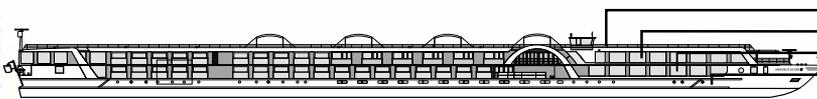
Lucerne's **Pilatus Railway** offers breathtaking bird's-eye views of Swiss farms and coniferous forests along its five kilometre route from the summit of Mount Pilatus to the shores of Lake Lucerne. Its vertical descent of nearly 1646 metres over a grade as steep as 48 percent is highlighted by its stunning 360-degree views.

No feat required greater skill and determination than the engineering of boldly curving iron rails and soaring viaducts for the **Glacier Express** (1930) across the spine of the towering Alps. Experience this spectacular and leisurely journey showcasing unmatched views of the Swiss countryside: weathered chalets and mountainside farming hamlets, picturesque trails dotted with hikers, livestock grazing on green grasses, glacial waterfalls and snowcapped mountains. A true engineering marvel, the railway penetrates the mountain barrier separating the cantons of Valais and Uri through the 15-kilometre-long Furka Tunnel and crosses arched stone bridges that stretch across the tumbling headwaters of the Rhine and Rhône Rivers.

Travel in comfort through Switzerland's stunning Alpine heart aboard the celebrated Glacier Express.



MS AMADEUS SILVER III



Sun Deck
Mozart Deck
Strauss Deck
Haydn Deck

Category [†]	LAND/CRUISE TARIFF excluding taxes* In U.S. dollars per person, based on double occupancy	Early Booking Tariff* through Dec. 6, 2019	Tariff* after Dec. 6, 2019
7	Stateroom with window. <i>Haydn Deck, aft.</i> (limited availability)	\$3995	\$4995
6	Stateroom with window. <i>Haydn Deck, forward.</i> (limited availability)	\$4695	\$5695
5	Stateroom with window. <i>Haydn Deck, midship.</i>	\$5495	\$6495
4	Stateroom with floor-to-ceiling panoramic window that lowers to French-balcony height, minibar. <i>Strauss Deck, aft.</i> (limited availability)	\$5995	\$6995
3	Stateroom with floor-to-ceiling panoramic window that lowers to French-balcony height, minibar. <i>Strauss Deck, forward.</i> (limited availability)	\$6295	\$7295
2	Stateroom with floor-to-ceiling panoramic window that lowers to French-balcony height, minibar. <i>Strauss Deck, midship.</i>	\$6795	\$7795
1	Stateroom with floor-to-ceiling panoramic window that lowers to French-balcony height, minibar. <i>Mozart Deck, aft and midship.</i>	\$7595	\$8595
Junior Suites	Suite with private balcony (sliding glass doors with railing), large sitting area, minibar. <i>Mozart Deck, midship and forward.</i>	\$7995	\$8995

Singles are available in category 5 at \$9295 USD* and in category 2 at \$11495 USD* on or before December 6, 2019. Add \$1000 USD for reservations made after December 6, 2019.

*Taxes are an additional \$240 USD per person and are subject to change.

† AMADEUS SILVER III has been specially contracted for this tour, and the applicable deck plan is available on request from Gohagan & Company and reflects the only valid cabin categorization of the vessel.

THE GREAT JOURNEY THROUGH EUROPE RESERVATION FORM

Send to: 2020 The Great Journey through Europe
York University Alumni
c/o Gohagan & Company
209 South LaSalle Street, Suite 500
Chicago, Illinois 60604-1446

For more information, please call Gohagan & Company at (800) 922-3088.

Title Full Name (exactly as it appears on your passport) Grad. Year

Title Full Name (exactly as it appears on your passport) Grad. Year

Street Mailing Address (no P.O. Box number please)

City Province Postal Code

Telephone: (Home) (Mobile)

Email Address (Business)

Preferred Name(s) on Badge(s) Program No. 052-07/08/20-528

Program reservations require a deposit of \$600 USD per person and \$200 USD per person The Golden Age of Amsterdam Post-Program Option. By reserving and depositing on this program, I/we agree to the Release of Liability, Assumption of Risk and Binding Arbitration Agreement as printed on the outside back cover of this brochure.

Enclosed is my/our cheque(s) for \$ as deposit.
Make cheques payable to **Gohagan & Company.**

I/We authorize you to charge my/our deposit of \$ to:
 Visa MasterCard

Card Number Exp. Date

Signature as it appears on credit card

All FINAL PAYMENTS are required to be made by cheque, wire transfer or credit card by April 3, 2020.

Please make my/our reservation(s) in category:

1st Choice 2nd Choice

- Double occupancy (two twin beds).
- Double occupancy (one queen bed).
- Single accommodations.
- I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Please make my/our reservation(s):

The Golden Age of Amsterdam Post-Program Option

- Double at \$1045 USD per person.
- Single at \$1495 USD per person.
- I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

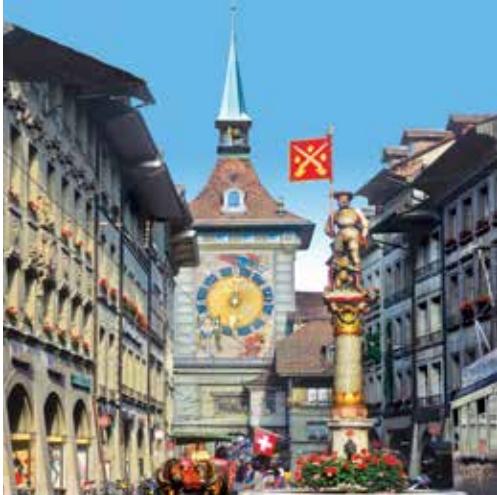
I/We want you to book my/our air, at additional cost to be advised, from:

(fill in departure city)

- Economy Class
- Upgraded Economy
- Business Class
- First Class

*Note: Airfare is subject to change and availability and is nonrefundable.

I/We will make my/our own air arrangements.



See the medieval Zytglogge, the 13th-century tower with an ornate 15th-century astrological clock, in Bern's Old Town, a UNESCO World Heritage site.

RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

RESPONSIBILITY: Gohagan & Company, the sponsoring associations/organizations, and its and their employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively "Gohagan"), do not own or operate any entity which is to or does provide goods or services for your program including, for example, lodging facilities, airline, vessel, or other transportation companies, guides or guide services, local ground operators, providers or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not liable for any negligent or willful act or failure to act of any such person or entity or of any other third party.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labour activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical attention or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanism to arrive or depart timely or safely.

If due to weather, flight schedules or other uncontrollable factors, you are required to spend an additional night(s), you will be responsible for your own hotel, transfers and meal costs. Baggage is entirely at owner's risk. The right is reserved to decline to accept as a program participant, or remove from a program, without refund, any person Gohagan judges to be incapable of meeting the rigours and requirements of participating in the activities, or who is abusive to other program participants, leaders or third parties, or who Gohagan determines to detract from the enjoyment of the program by others. Specific room/cabin assignments are within the sole discretion of the hotel or cruise line.

Gohagan reserves the right to change the itinerary or program features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation. Gohagan reserves the right to substitute motorcoach transportation using hotels, inns or lodges for cruise accommodations if necessary due to weather, water conditions or levels, other events of force majeure, mechanical or other conditions beyond the control of Gohagan. Gohagan is not responsible therefor and is not required to compensate passengers under these circumstances. Gohagan may cancel a program (or an option) for any reason whatsoever; if so, its sole responsibility is to refund monies paid by the participant to it. Gohagan, however, is not required under these circumstances to refund the cost of any purchased travel insurance. Gohagan is not required to cancel any program for any reason including without limitation, United States Department of State, World Health Organization or other Warnings or Advisories of any kind. Gohagan is not responsible for penalties assessed by air carriers resulting from operational and/or itinerary changes, even if Gohagan makes the flight arrangements or cancels the program. Gohagan reserves the right to substitute vessels, hotels or attractions of a similar category for those listed in this brochure.

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York University, and the York University Alumni Association, its officers and employees, do not assume any responsibility for the financing, arranging or conducting of the program. They shall not be liable for any damages or financial loss to person or property of any description that might occur in connection with the program, howsoever arising from negligence, omission or otherwise of travel services arranged through our travel partner.

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NOT INCLUDED: Taxes; passport, visas and associated fees; personal expenses such as laundry; telephone calls and Internet access unless otherwise specified; accident/sickness, trip cancellation, and baggage insurance; gratuities to ship and hotel personnel; optional sightseeing excursions; baggage charges on aircraft; local departure air/airport tax(es); airfare and associated local taxes, airport facility and security taxes and federal inspection fees not listed in the "Included Features" section of the brochure; transfers and baggage handling to/from airport/hotel/ship on day(s) of arrival and/or departure if you are arriving earlier or later than and/or departing earlier or later than the scheduled group transfer(s); any overnight on land due to flight schedule(s); meals, alcoholic or other beverages and all other services not specifically mentioned in the "Included Features" section.

AIRFARE: Airfare is subject to change and availability and, depending on the fare basis, likely is nonrefundable. Your airline ticket constitutes a contract between you and the airline, even if purchased through Gohagan.

LUGGAGE: Luggage allowance policies are set by the airlines and may change without notice.

PHYSICAL ACCESSIBILITY: All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travellers must be able to embark or disembark motorcoaches alone or with minimal assistance from your travelling companion and climb stairs and step over raised thresholds without assistance. Travellers requiring assistance must travel with a companion who will be responsible for handling equipment.

DISCOUNTED RESERVATIONS: Discounts apply only to those reservations received in the offices of Gohagan in writing, accompanied by the required deposit, by December 6, 2019. In the event a "discounted" reservation must be cancelled, no "replacement" reservation can be substituted at the discounted rate. A "replacement" reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.

CANCELLATIONS: Cancellations for all or any part of the program including Pre/Post Program(s) reservation(s) will not be effective until received in writing in the offices of Gohagan. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a \$200 USD (\$50 USD Pre/Post Program(s)) per person administrative fee from the time of booking through 121 days prior to departure; from 120 through 95 days prior to departure, \$600 USD (\$200 USD Pre/Post Program(s)) per person; from 94 through 61 days prior to departure, 40% of the published full regular tariffs; from 60 through 45 days prior to departure, 55% of the published full regular tariffs; from 44 through 22 days prior to departure, 70% of the published full regular tariffs; cancellations 21 days or less prior to departure, a no-show, or early return from the program will result in forfeiture of 100% of the published full regular tariffs. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

TRAVEL INSURANCE: We strongly recommend that you purchase program cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available through Gohagan and others for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. We will send you an application upon receipt of your reservation.

RATES: Prices quoted are based on fares in effect at the time of printing and are subject to change at any time. On land and/or/cruise programs, even after full payment, Gohagan reserves the right to increase the program price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the program participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

REGISTRATION: CST#: 2031868-40, WST#: 601 767 666, OST#: TA 0905.

BINDING ARBITRATION: Any dispute concerning, relating or referring to this Agreement, the brochure or any other literature concerning the program, or the program itself, shall be resolved exclusively by binding arbitration pursuant to the Federal Arbitration Act U.S.C. Sections 1-16, either according to the then existing Commercial Rules of the American Arbitration Association (AAA) or pursuant to the Comprehensive Arbitration Rules & Procedures of the Judicial Arbitration and Mediation Services, Inc. (JAMS). Such proceedings will be governed by substantive (but not procedural) Illinois law and will take place in Chicago, IL. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability, or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable. Please understand that by agreeing to these terms and conditions, the participant and Gohagan are waiving the right to a trial by jury.

ACCEPTANCE OF CONTRACT: By forwarding of deposit, the participant certifies that he/she does not have any mental, physical or other condition of disability that would create a hazard for him/herself or other participants and accepts the terms contained in this Release of Liability, Assumption of Risk and Binding Arbitration Agreement.

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