



Ancillary Services | News&Letters

The Ancillary Services' News & Letters is our monthly internal newsletter helping connect our various departments. If you have anything you would like to share or contribute, *please email Nina Bui at ninabui@yorku.ca.*

Bookstore | Food Services | Housing & Conference Services | Mailing & Printing Services | Parking & Transportation Services | YU-card Office

St. Patricks Day Pot Luck

Lucky us! We don't need to get to the end of the rainbow to find a pot of gold because we're having a pot luck!

When: March 17th, 2020

Where: WSC, 213

Time: 12-2pm

Please bring a green appetizer to share!

[RSVP with your dish here.](#)



Collaborations

Bookstore + YU-card Office: Bookstore, in partnership with YU-card, executed a special offer to students with remaining Scholarships and Bursaries balances. Students were given an exclusive offer of 20% off products and merchandise. This is one of many synergies that we encourage each unit to explore within Ancillary Services.

Service Excellence

Bookstore: Bookstore completed the first phase of the Prism inventory and point of sale system version upgrade. Some of the benefits of our upgrade include many new features and updates that will assist with full PCI compliance, increased transactional security, numerous bug fixes, enhanced user functionality/productivity related to merchandise buying and increased mobile capabilities. Although our system was down for three days during reading week, they managed to remain open and continued to service our students and community. The success of this exercise was the result of the tireless effort of the entire team. A job well done! Congratulations, team.

Housing & Conference Services: This spring, Housing executed the move towards a more sustainable future by migrating their paper form system to an online process. In doing so, the team streamlined a formerly cumbersome process into a highly efficient and convenient process as students could access the forms online and submit at anytime. With this initiation, the team has significantly reduced front desk traffic and thus saving time, resources and the ability to better service the community.

New Staff Announcements

Housing & Conference Services: Andrew Adreaou - Custodial Site Supervisor

Parking & Transportation Services: Joanne Arjoon - Project and Administration Assistant (previously Accounts Clerk), and Zehra Aly - Accounts Clerk (previously Customer Service Representative)

Job Postings

Housing & Conference Services: Maintenance Site Supervisor - Posting #100384 and multiple summer student staff positions in Housing, Front Desk, and Housekeeping and Maintenance.

Bookstore: Summer student - Customer Service Assistant

Ask Anthony

If you ever had a question or suggestion for Anthony but missed the opportunity to do so, we would love to hear it! Each month in our newsletter, Anthony addresses your questions.

Submit Your Questions