



# Ancillary Services

by the Numbers During COVID-19: Supporting UAP Priorities

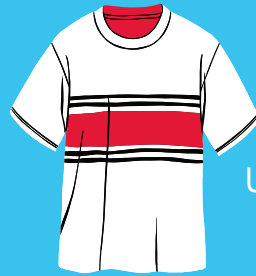
## Living Well Together

*Making positive change requires that all members of our diverse community feel welcomed into a sense of belonging, common purpose, and shared responsibility to support and enrich each other's work.*



**12,186**

Convocation boxes packed and shipped



**54,170**

Units of branded products delivered to students building lion pride



**20,800**

COVID-19 signs printed



**909**

Pieces of safety plexi-glass purchased



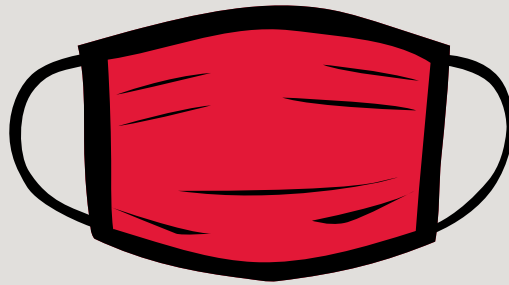
**7,398**

Student Orientation Packages packed and shipped

**51,000**

**Face coverings**

sourced for the University



**11,356**

Distributed to

**5,678**

community members by the YU-card Office

**2,279**

Meals and

**120**

snack kits delivered to students in self-isolation



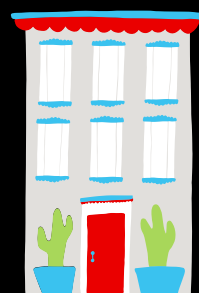
**656**

Easter Baskets gifted to students in residence



**700**

Welcome Bags distributed to students moving into residence



**1100**

Scheduled residence move-in appointments to allow for proper physical distancing

**4**

Custodial staff dedicated to facilitate the **Residence Clean Care Program** - designed to increase cleaning and sanitization in high touch areas



**2,000**

Housing Services appointments facilitated



**330**

Flex appointments booked through QLess



**1,585**

YU-cards issued to those required to be on campus



**26**

Students transported and relocated from Glendon to Keele Campus in order to provide a supportive residence experience

**120**

Average number of staff working on campus daily

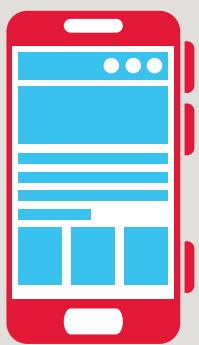


**11**

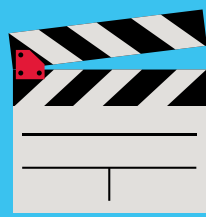
Months of free parking for required services employees and students attending classes

# Working in Partnership

York University understands that by partnering with other entities and sectors we gain vital insights and capacity to create positive impact for our students, our campuses, and our broader communities.



**1**  
Mobile Order App  
launched by Food Services  
for contactless ordering



**23**

Student film  
shoots  
facilitated by  
TUUS

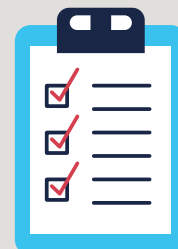


**1**  
Salad Robot Machine  
providing the  
community with fresh  
and healthy meals 24/7



**7,000**

Parking refunds issued.  
Facilitated with the  
assistance of UIT, Finance,  
Student Financial Services,  
Seneca College and Parking  
Staff to expedite the process



**1**  
Online Work Order  
System launched by  
Housing Services

## 21st Century Learning

*Diversifying Whom, What, and How We Teach. Every York University graduate, regardless of background or field of study, must be equipped with the knowledge, transferable skills, and values to navigate a 21st century world in which change is the only constant.*



**26,468**  
e-Books sold to students



**14,499**  
Diplomas printed

**51,757** e-Commerce orders  
shipped by the Bookstore



## About Ancillary Services

*Ancillary Services provides a wide range of professionally managed campus services and amenities to enhance the student experience and support York University's mission, vision and priorities. With a commitment to sustainability, equity, diversity and inclusion, Ancillary Services works with internal and external partners to provide exceptional experiences and enhance the quality of campus life in alignment with the University's core values. Ancillary Services is part of the Division of Finance and Administration.*

## Our Services



**Bookstore**



**Conference  
Services**

**Housing  
Services**



**Printing  
Services**

**Parking  
Services**



**Mailing  
Services**



**YU-card**

**Lease &  
Contract  
Management**



**Temporary Use of  
University Space**



**Food  
Services**



**Transportation Services**