

SERVICE COMMITMENT

Document Control

Document Owner: Audrey Rochette, AVP Indigenous Initiatives

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Department/Unit: Office of Equity People and Culture


Service Commitment Overview

The Office of Indigenous Initiatives (OII) serves within 4 pillars and priorities: Indigenous students, Indigenous staff/faculty, external community partners and non-Indigenous staff and faculty at York.

Scope of Service

The OII provides resources such as guidelines, protocols and procedures that center on Indigenous frameworks and initiatives. OII manages the Centre for Indigenous Students Services (CISS) which supports Indigenous learners from recruitment to graduation, which a focus on retention through the services provided. OII also manages institutional commitments to reconciliation, Indigenization, decolonization as outlined in the Indigenous Framework and review.

Service Offerings and Descriptions

Service Area	Service Description	Service Offering
<p>Student Services</p>	<p>The Centre for Indigenous Student Services (CISS) strives to deliver services and programs that are cognizant of the diverse experiences and upbringings of the Indigenous student population.</p>	<div data-bbox="857 1115 1435 1402" style="border: 1px solid black; padding: 10px; text-align: center;"> <p>Medicine Wheel</p> <p>□ Mental □ Emotional □ Spiritual □ Physical</p>  </div> <p>The CISS utilizes the Medicine Wheel to assist in the creation and development of programs and services that meet the needs of CISS members. The Medicine Wheel is a multipurpose teaching tool that can be found within many Aboriginal nations. Services at CISS embody features of the Medicine Wheel with special consideration for the balance of a person's physical, mental, emotional and spiritual wellness. Our programs and services are developed with the intent to address one or more of these aspects of personal wellbeing.</p>

		<p>ACADEMIC SUPPORT</p> <ul style="list-style-type: none"> • Learning Skills and Career supports • Advice and Referrals • Writing Instruction <p>SPIRITUAL SUPPORT</p> <ul style="list-style-type: none"> • Elder-On-Campus Program • Learning Skills and Career supports • Advice and Referrals <p>CULTURAL SUPPORT</p> <ul style="list-style-type: none"> • Cultural Workshops include beading, moccasin, ribbon skirt, and hand drum making • Indigenous Sharing Circle (Mentoring) Program • Tipi Site <p>PHYSICAL SUPPORT</p> <ul style="list-style-type: none"> • Resource Room and Study Space • Photocopying, Faxing, and Printing Services • Access to Computers • Laptop Lending Program • Kitchen Facilities • Skennen'kó:wa Gamig
Indigenous Faculty	Supports VPRI with research-related initiatives, events and programming	Provides administrative support for faculty events and programs (e.g., Speaker Series, workshops, etc.), administers Indigenous Research Seed Funding in collaboration with VPRI.
Community Partners	Works with external Indigenous community partners, organizations and communities to formalize partnership agreements and commitments that advance reconciliation and education.	Facilitates relationships through the creation of partnership agreements such as MOUs and service agreements.
Internal community partners	Offers resources to guide work in reconciliation, Indigenization, and decolonizing efforts including the Indigenous Peoples Belonging and	Guidelines, Protocols and Procedures such as the Smudging Policy, Land Acknowledgement Guidelines, Indigenous Peoples Belonging and Verification Procedures

	Verification (IPBV) Procedure	
Student Services	Indigenous Education Council	The IEC is a requirement within the Indigenous Students Success Fund (ISSF) with MCURES. The IEC is comprised of members of the internal university community and members of external Indigenous community partners, as per the requirements of the ISSF.

*[*note: Additional details such as FTE or Budget per Service area may be included in the above table if desired (optional)]*

Additional Metrics Specific to Each Division/Unit (optional)

Increase Indigenous Students with a focus on the conversion of current undergraduates to graduates' goal 10%. Increase applications from rural Indigenous communities with a focus on Northern Ontario through partnership agreements

General Contact Information

Indigenousinitiatives@yorku.ca

Service Commitment Review and Renewal

The service renewal and review will be performed annually and will align with budget approval. Any review will consider the needs of the community and will align with the Universities academic and strategic priorities. We will align our service quality with the resources available to ensure we meet the institution's needs.