

Volunteer Opportunities for CRS Certificate Students

Certificate students are required to complete 15 hours of volunteer work in total. These 15 hours can be a combination of work inside CRS and outside of York University/Toronto **OR** 15 hours inside CRS or outside of York University/Toronto (the nature of which must be approved by the CRS Education Coordinator).

- i) The following types of activities are some of the acceptable volunteer activities within CRS:
- Library work in the CRS Resource Centre (contact Resource Centre Coordinator Faida Abu Ghazaleh – faida.a@gmail.com)
 - Student Caucus representation on CRS Committees
 - Participation in the organization of conferences (please note that internships with the CRS Summer Course **do not** count as volunteering)
- ii) The following types of activities are acceptable volunteer activities outside of CRS:
- Volunteer work with a community organization in Toronto (see the list below)
 - Volunteer work with an I/NGO or UN organization outside of Toronto that is concerned with refugees, IDPs or forced migrants (must be approved by the Education Coordinator)

Volunteer Opportunities with Community Organizations in the Toronto Area

Please Note: These organizations are not affiliated with the Centre for Refugee Studies. This is by no means an exhaustive list. If you come across a refugee-serving NGO with which you would like to volunteer and it is not on the list, please ask the Education Coordinator for approval.

It is the student's responsibility to call the selected organization prior to volunteering. Volunteer hours must be completed within the time period of the diploma and are not associated with data collection for an MRP, thesis or dissertation.

At the conclusion of the volunteer work, the student should ask the I/NGO for a signed letter confirming the number of hours worked and their duties.

Afghan Women's Counseling and Integration Community Support Organization North York (Head Office)

789 Don Mills Rd., # 700, Toronto, ON M3C 1T5

(416) 588-3585 tel

(416) 588-4552 fax

Email: ageneral@afghanwomen.org

Website: www.afghanwomen.org

To volunteer: <http://afghanwomen.org/get-involved/volunteer/>

Service description: Settlement services for immigrants and refugees * information and referral * advocacy * orientation * sponsorship * job search training * translation and interpretation * health workshops * mental health -- support groups, counselling, crisis intervention * escort * heritage language classes * skills upgrading * adult literacy classes * assistance in finding housing * seniors program, youth program * participates in LINC (Language Instruction for Newcomers to Canada * media and overseas projects

Amnesty International

1992 Yonge Street, 3rd Floor, Toronto, ON, M4S 1Z7

Tel: (416) 363-9933

E-mail: toronto@amnesty.ca

Website: www.amnesty.ca

To volunteer: <http://www.amnesty.ca/about-us/work-with-us>

Anglican United Refugee Alliance (AURA)

2723 St. Clair Ave East, Toronto, ON, M4B 1M8

Tel.: 416-588-1612

Fax: 416-588-1702

E-mail: adminforaura@bellnet.ca

Website: www.auraforrefugees.org

To volunteer: <http://www.auraforrefugees.org/index.php/aura-toolbox/become-an-aura-volunteer/volunteer-form>

Arab Community Centre of Toronto

Etobicoke, Ontario M9C 2Y3.

(Head Office)

Tel: (416) 231-7746

Fax: (416) 231-4770

Email: info@arabnewcomers.org

Website: www.arabcommunitycentre.com

To volunteer: <http://acctonline.ca/get-involved-form/>

Service description: Information and referral * housing and legal assistance * translation and interpretation * escort * counselling for students, individuals and families, liaises with Children's Aid Society * youth counselling and parenting sessions * counselling and referral for victims of family violence * orientation * settlement * refugee services -- referral and assistance with shelter, attendance at inquiry, employment, social, welfare and legal services * social and cultural activities * Ontario Community Participation -- volunteer placement program for Ontario Works recipients

Canadian Centre for Victims of Torture

194 Jarvis St, 2nd Floor, Toronto, Ontario, M5B 2B7

Tel: (416) 363-1066

Fax: (416) 363-2122

Email: mabai@ccvt.org

Website: www.ccvt.org

To volunteer: <http://ccvt.org/how-i-can-help.html>

Volunteer Opportunities: Befriending (providing community support to a survivor of torture), ESL tutoring, interpretation

Centre for Spanish Speaking Peoples

2141 Jane St, 2nd Floor, Toronto, Ontario, M3M 1A2

Tel: (416) 533-8545

Fax: (416) 533-5731

Email: cperez@spanishservices.org

Website: www.spanishservices.org

To volunteer: <http://www.spanishservices.org/en/programs-and-services/volunteer-program/>

Volunteer Opportunities: ESL tutoring, conversation practice, academic tutoring in math and English, research, developing assessment and evaluation tools for program development, identifying funding opportunities, outreach. Spanish speaking an asset but not required.

Centre francophone

555, rue Richmond Ouest, bureau 303, Toronto, ON M5V 3B1

Tel: (416) 922-2672

Email: infos@centrefranco.org

Website: www.centrefranco.org

To volunteer: <http://www.centrefranco.org/get-involved-fr/devenir-benevole/>

Volunteer Opportunities: Interpreting (fluency in French and English a requirement), “Host Program” (providing support, assistance, accompaniment – some fluency in French required).

Chinese Canadian National Council, Toronto Chapter

911 Kennedy Road Unit 105, Toronto, ON

Tel: 416.596.0833

Fax: 416.979.3936

Email: info@ccnctoronto.ca

Website: www.ccnctoronto.ca

This agency prefers those who are familiar with the Chinese culture and Mandarin is an asset.

To volunteer: <http://www.ccnctoronto.ca/get-involved/>

COSTI Immigrant Services

1710 Dufferin Street, Toronto, Ontario, M6E 3P2

Tel: 416-658-1600

Email: info@costi.org

Website: www.costi.org

FCJ Refugee Centre

208 Oakwood Avenue, Toronto, Ontario, M6E 2V4

Tel: (416) 469-9754

Fax: (416) 469-2670

Email: info@fcjrefugeecentre.org

Website: www.fcjrefugeecentre.org

Description of services: Shelter for refugee women and children, settlement services, popular education, refugee claimant protection

To volunteer: <http://www.fcjrefugeecentre.org/about-us/volunteers/>

JIAS (Jewish Immigrant Aid Services) Toronto

4600 Bathurst St, Suite 325. Toronto, Ontario, M2R 3V3

Tel: (416) 630-6481

Fax: (416) 630-1376

Email: national@jias.org

Website: www.jias.org

Description of services: Resettlement -- counselling, integration, support groups, referrals * assistance in finding housing * immigration and settlement services * assistance with documentation * participates in LINC (Language Instruction for Newcomers to Canada)

To volunteer: <http://www.jias.org/volunteer.htm>

Mennonite New Life Centre of Toronto

1774 Queen St East, Toronto, Ontario, M4L 1G7

Tel: (416) 699-4527

Fax: (416) 699-2207

Email: mnlct@mnlct.org

Web site: www.mnlct.org

Service description: Immigration counselling * settlement services * translation and interpretation * escort * participates in LINC (Language Instruction for Newcomers to Canada) * English conversation classes * computer classes * marital and family counselling * parenting group * doctor available for consultation * legal information * mutual aid groups -- anger management, bereavement, women's issues * art therapy *

Prefer students who are involved in Social Work. Spanish an asset

To volunteer: <http://mnlct.org/programs-services/volunteer/>

Office for Refugees – Archdiocese of Toronto (ORAT)

1220 Yonge Street, Suite 203, Toronto, Ontario, M4T 1W1

Tel: (416) 934-3400 x806

Email: oratoffice@gmail.com

Website: www.archtoronto.org

Volunteer Opportunity: assisting in processing refugee sponsorship cases

To volunteer: <https://www.archtoronto.org/about-us/volunteering>

Parkdale Intercultural Association

1257 Queen St W, Toronto, Ontario, M6K 1L5

Tel: (416) 536-4420

Fax: (416) 538-3931

Email: pia@piaparkdale.com

Website: www.piaparkdale.com

Service description: Settlement services * educational and cultural activities particularly for new immigrants * access to Internet * anti-racism and access and equity programs * participates

in LINC (Language Instruction for Newcomers to Canada * drop-in resource centre * community cultural events, festivals and theme nights * volunteer leadership training programs
To volunteer: <http://www.piaparkdale.com/get-involved/volunteer-at-pia/>

Refugee Hearing Program

Matthew House

Tel: (416) 203-7396

Email: rhp@matthewhouse.ca

Website: www.matthewhouse.org

Volunteer Opportunities: Matthew House has developed an innovative Refugee Hearing Program (RHP) to assist refugee claimants to prepare for their hearings before the Immigration and Refugee Board (IRB). Volunteers are needed to support these hearing simulations.

Rexdale Women's Centre

Immigrant Settlement and Orientation Services

21 Panorama Crt., Unit 23, Etobicoke, Ontario, M9V 4E3

Tel: (416) 745-0062

Fax: (416) 745-3995

Email: nhotaki@rexdalewomen.org

Website: www.rexdalewomen.org

Service description: Settlement services * information and referral * orientation * translation and interpretation * client accompaniment * client advocacy * assistance in completing forms

To volunteer: <http://www.rexdalewomen.org/volunteer.html>

Sojourn House

101 Ontario Street, Toronto, ON, M5A 2V2

Contact: Debbie Hill-Corrigan, Executive Director

Tel: (416) 864-9136

Email: info@sojournhouse.org

Website: www.sojournhouse.org

Description of services: For refugees and refugee claimants, including single persons and families, short term emergency shelter * capacity 50 * meals * information and referral * settlement orientation * assistance with immigration procedures, housing search * life skills * follow up * housing outreach to refugees in shelters

To volunteer: <http://www.sojournhouse.org/get-involved/volunteer/>

South Asian Women's Centre

800 Lansdowne Ave. Unit 1, Toronto, Ontario M6H 4K3

Tel: (416) 537-2276

Fax (416) 537-9472

Email: info@sawc.org

Website: www.sawc.org

Service description: Settlement services -- information and referral, translation and interpretation, advocacy, guidance related to family violence, counselling and referral for assaulted women, social assistance, crisis intervention, immigration, citizenship * health education and promotion * wellness support groups for Bengali, Gujurati, Hindi, Punjabi and

Tamil women * life skills support group * seniors group for all South Asian women * youth group for girls * homework club for children * tutoring for grades 3-9 * first language literacy instruction * job search workshops, employment assistance and counselling * English conversation classes * legal clinic -- advice on family law, immigration, custody, child support, abuse * volunteer opportunities

To volunteer: <http://www.sawc.org/get-involved/volunteers/>

York University Syria Response and Refugee Initiative

Contact: John Carlaw, Project Lead, carlaw@yorku.ca

8th Floor Kaneff Tower, Centre for Refugee Studies, York University (Keele Campus), Toronto

To volunteer: <http://www.osgoode.yorku.ca/refugees/syrian-refugee-sponsorship/get-involved/>

WoodGreen Community Services

815 Danforth Avenue, Suite 100, Toronto, Ontario, M4J 1L2

Tel: 416-645-6000 x 1100

Email: info@woodgreen.org

Website: www.woodgreen.org

Volunteer Opportunities: Host Program offers socio-cultural activities to newcomers for faster adaptation and integration. Settlement and Integration Services. Information and referral services. English Conversation Circles, Support groups, ITP (International Trained Professional) Exchange seminars. Settlement and professional mentorship to make friends and acquire Canadian workplace culture.

To volunteer: <http://www.woodgreen.org/Volunteer.aspx>

The Peer Project (Youth Assisting Youth)

5734 Yonge St, Suite 401, Toronto, Ontario, M4M 4E7

Tel: (416) 932-1919

Fax: (416) 932-1924

Email: mail@yay.org

Website: www.yay.org

Eligibility: Volunteers -- youth 16-29 years

Service description: Matches children and youth with volunteers in one-to-one special friend/mentor relationships * provides support for parents * monthly activities * Host Program -- friendship and emotional support for newly arrived immigrant children and youth * workshops on child abuse, substance abuse, multiculturalism, child behaviour management, mentoring and youth anti-bullying * literature in Chinese, Farsi, Portuguese, Spanish, Tamil * participates in Ministry of Children and Youth Services Toronto Region's coordinated services system.

To become a mentor: <http://thepeerproject.com/become-a-mentor/>

For more settlement organizations in Toronto, please visit the www.settlement.org website:
<http://settlement.org/findhelp/ontario/toronto/settlement-services/>