THE IT CAREER RESOURCE: EVERYTHING YOU NEED TO KNOW ABOUT IT

EDST 4999 - GROUP 21
BY JAMIE, MELISSA, LAUREN, MIKAYLA

1 WHAT IS IT?

IT stands for Information Technology. Information Technology is the study of computer and telecommunication systems. This includes the use of hardware, software, infrastructure, and services to securely retrieve, store, and send information.

2 WHAT SKILLS DO YOU NEED?

Although no formal training is required, some necessary skills recommended for this field are communication, interpersonal, and time management skills.

Having a good attitude, a good aptitude to work with technology, and willingness to learn are also helpful.

3 CAREER OPTIONS IN IT

- Instructional Designer
- E-learning Developer
- Product Developer
- Business Analyst
- Client Support Specialist
- Functional Consultant
- Network Administrator
- Project Manager
- Researcher

4 STANDOUT TRAITS

This career involves interaction with different demographics. The social interaction with people and hearing people's different ideas, perspectives and knowledge.

5 HOW THE PANDEMIC HAS AFFECTED CAREERS IN IT

- Became a lot busier since March 2020
- More hours spent on the job
- Had to train everyone to switch to online
- Everything became virtual
- Same number of people having to onboard everyone
- Pandemic has made people more comfortable using technology

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6 A DAY IN THE LIFE

- Involves troubleshooting and pathfinding
- Time to do research and develop new skills, new products and strategies to do things better
- 70% is troubleshooting problems

7 PROS OF WORKING IN IT

- Connecting with people of all different demographics
- Interactions with humans behind the screen
- Challenge of conveying technological messages

8 CONS OF WORKING IN IT

- Time management with multiple tasks to complete
- Exceeding the company's expectations
- Prioritizing tasks
- Everyone views their own issues as the most important

9 HIRING PROCESS

- Hour long interview with 3-4 people on the panel
- Reference check 3-4 references
- Go through an education check
- Meet the threshold
- Get offer/timeframe

10 ADVICE TO B.A. GRADUATES..

- You do not have to be a comp-tech major to get into this career
- As long as you have a passion for this job and are hardworking then you can do it!
- If you are looking to get into this field, it is best to work with people in IT to familiarize yourself and learn about the job beforehand
- With the right attitude you can do it