

UNDERGRADUATE RESIDENCE MOVE-IN FAQs 2021

ARE RESIDENCE ROOMS FURNISHED?

All bedrooms in Undergraduate Residence are furnished with window coverings, a single bed and mattress, desk, chair, dresser, closet, lamp, and a waste/recycling bin.

WHAT IS THE SIZE OF RESIDENCE ROOMS?

The average size of a single room is about 8.5' x 12.5' (106 sq. ft.). A double room is approximately twice the size of a single room.

WHAT IS THE SIZE OF MATTRESS IN RESIDENCE?

Single bed mattresses in residence rooms are 6"H x 36" W x 78" L in dimensions. Mattresses in Calumet Residence are slightly wider: 6"H x 40" W x 78" L.

IS INTERNET PROVIDED IN RESIDENCE?

Yes, each resident will have access to wired and wireless Internet, at no extra cost. Internet service is provided through [York's InRes Services](#).

ARE LANDLINE PHONES PROVIDED IN RESIDENCE ROOMS?

No, students are encouraged to bring a cell phone with them or subscribe to phone services through [York's InRes Services](#) at an additional monthly fee. Courtesy phones are provided in each floor for emergency outbound calling.

IS CABLE TV PROVIDED IN RESIDENCE ROOMS?

Cable TV service is not provided in residence rooms. Students may contact Rogers directly at 1-800-784-6678 to subscribe to CATV services at an additional monthly fee, if they wish.

IS THERE ACCESS TO COMMON ROOMS IN RESIDENCE?

Some common spaces in residence will be open, however restrictions will be in place. Capacity limits will be enforced and high touch surfaces, such as appliances and gaming tables, will be removed.

Students living in a suite-style residence building will also have access to a shared common room with lounge furniture.

ARE THERE LAUNDRY FACILITIES IN RESIDENCE?

Yes, there are laundry facilities available in each residence building. Students use their YU-card "Flex Account" to pay for washer/dryer machines; The cost is \$1.75 for washers and \$1.50 for a dryer, per each use. High efficiency laundry detergent should be used in the washing machines.

WHAT IS RESIDENCE'S MAILING ADDRESS?

Depending on your room assignment, your residence mailing address should be written as:

Full name
York University, 4700 Keele Street
Residence building and room number
Toronto, ON M3J 1P3

Note that Housing & Conference Services does not accept courier packages and residents are encouraged to contact delivery companies directly to make delivery arrangements.

Packages ordered from any provider that will ship to a PO Box (including Amazon) can be arranged to be picked up at York Lanes Canada Post outlet on campus. To sign up, or learn more about this service, please go to the [Canada Post Flex Delivery page](#).

HOW CAN STUDENTS KNOW WHAT FLOOR IS THEIR ROOM ON?

The first digit(s) of the room number will denote which floor a room is on. For example, if you have been assigned "Room 703", you will be living on the 7th floor; if you have been assigned "Room 1221", you will be living on the 12th floor, etc.

In Calumet Residence, room numbers begin with the House, then the Floor number. For example, "UC-03-4A" means that you will be living in House 3, on the 4th floor.

IS CLEANING SERVICE PROVIDED IN RESIDENCE?

Residence staff are taking a host of precautions informed by the latest public health advice to protect our residence community. The Residence Clean Care program is designed to elevate and monitor cleaning protocols in each residence building.

The program focuses on:

- 1) Elevating cleaning and sanitization in all areas and on all high touch-point surfaces in the residence buildings.
- 2) Ensuring a safe environment for residents and building operations personnel.
- 3) Educating residents about cleaning and hygiene practices.

Students in suite-style undergraduate residences are responsible for cleaning their own washrooms and kitchens within their units. Students living in suite-style rooms will be provided with information from Toronto Public Health about cleaning their shared spaces.

IS STORAGE AVAILABLE IN RESIDENCE?

No, unfortunately there is no storage available for personal items. We recommend that students only bring items that they will need and use during the upcoming academic year. If you are in need for storage space, you may check [Find Storage Fast](#) services provided by external vendors.

ARE WASHROOMS IN RESIDENCE SHARED?

Shared washrooms are available on each floor of the traditional-style buildings and within the suites of suite-style buildings. Residents are urged to observe proper physical distancing while using the facilities.

ARE GUESTS ALLOWED IN RESIDENCE?

The current policy prohibiting visitors in the residence buildings will continue to apply until further notice.

WHERE DO STUDENTS EAT IN RESIDENCE?

Our reimagined Food Services will continue to offer a variety of high quality and healthy meal choices while complying with public health best practices. Kitchen staff on both campuses wear personal protective equipment and prepare and serve a wider variety of freshly made, grab-and-go dishes – reducing long lines or having to touch serving utensils.

Students on the Keele Campus will have access to both Stong and Winters dining halls, as well as some of the other retail outlets that will be open on campus. A full list of eateries will be available at yorku.ca/food. In addition, we are implementing a mobile order-and-pay app that will enable you to pre-order your food from participating campus eateries and pay with your meal plan.