Assistant Vice President Ancillary Services
York University, Toronto, Ontario

York University is a leading international teaching and research university and a driving force for positive change. Empowered by a welcoming and diverse community with a uniquely global perspective, we are preparing our students for their long-term career and personal success. Home to one of the largest and most diverse student bodies in Canada, our 55,000+ students, 10,000+ international students, and leading professors are working with over 500 university, industry, and NGO partners to tackle pressing issues. York University is a network of campuses offering a range of opportunities to immerse yourself in the diverse experiences and perspectives that are shaping our world. Campus facilities offer students, faculty, and the community at large multiple opportunities to engage and benefit from the innovative research and programming in a fluid and flexible manner. Extensive collaboration and mobility between the campuses creates an integrated, dynamic York community. With three core campuses (Keele, Glendon and Markham) and a series of satellite locations both within Ontario and abroad, York University is facilitating and creating positive change on a large scale.

Ancillary Services provides a wide range of professionally managed campus services and amenities to enhance the student experience and support York University’s mission, vision, and priorities. With a commitment to sustainability, decolonization, equity, diversity and inclusion, Ancillary Services works with internal and external partners to provide exceptional experiences and to enhance the quality of campus life in alignment with the University’s core values. Managing three separate campuses, Ancillary Services is comprised of student housing services, YU-Card operations, parking and transportation services, food and vending, bookstore operations on three campus locations including digital, and various licensing agreements with third parties for advertising, campus space and other revenue streams.

Reporting to the Vice President of Finance and Administration, the Assistant Vice President of Ancillary Services is accountable for the effective direction and successful delivery of the ancillary operations of York University on the Keele, Glendon & Markham campuses. This role entails developing and implementing strategies for both short- and long-term business plans and capital budgets, and monitors performance of each business unit ensuring targets established through the lens of the university mission and its institutional priorities are achieved. This AVP directs the strategic marketing for ancillary services to address and reflect evolving trends and overall needs of constituents within the university. As a senior leader, the incumbent will proactively identify and develop relationships with relevant external organizations and be the representative of the university to all external parties relating to ancillary operations. Managing a budget of $70 million, the AVP is forward thinking in their approach to finding solutions that best suit and support the university.

York is seeking Assistant Vice President candidates who bring demonstrated experience and creative problem solving to all elements of ancillary services. A leader who encourages positive contribution, cohesive working relationships and innovative thinking will be the successful candidate for this role. As the chosen AVP Ancillary Services, you have a proven track record of managing crucial relationships while creatively addressing operational challenges in a decentralized environment. You bring superior knowledge and expertise in managing internal opportunities for staff, working closely with the senior management team, and offering guidance and support to make university wide decisions efficiently and effectively. You understand the need to be equipped with robust risk management, business continuity and emergency response plans for all departments within the Ancillary Services and know how to ensure buy-in for critical university wide decisions.
York University recognizes that many Indigenous Nations have longstanding relationships with the territories upon which York University campuses are located that precede the establishment of York University. York University acknowledges its presence on the traditional territory of many Indigenous Nations. The area known as Tkaronto has been care taken by the Anishinabek Nation, the Haudenosaunee Confederacy, and the Huron-Wendat. It is now home to many First Nation, Inuit and Métis communities. We acknowledge the current treaty holders, the Mississaugas of the Credit First Nation. This territory is subject of the Dish with One Spoon Wampum Belt Covenant, an agreement to peaceably share and care for the Great Lakes region.

As part of your application, you will be asked to complete a brief Diversity Survey. This survey is voluntary. Any information directly related to you is confidential and cannot be accessed by search committees. Results will be aggregated for institutional planning purposes.

The University is committed to the principles of the Accessibility for Ontarians with Disabilities Act (AODA). As such, the University strives to make its recruitment, assessment and selection processes as accessible as possible and provide accommodations as required for applicants with disabilities. If you require any accommodations at any point during the application and hiring process, please contact Kathy Rahme at krahme@boyden.com. All qualified candidates are encouraged to apply; however, Canadians and permanent residents will be given priority.

boyden.thriveapp.ly/job/1961

For more information, please contact Nick Chambers and Leslie Feldman at lfeldman@boyden.com and state the title of the position in the subject line of your e-mail.

We thank all applicants for their interest, however, only those under consideration for the role will be contacted and priority will be given to Canadian citizens and permanent residents.