SPPA Newsletter April 2026 Volume 14, Issue 4

SCHOOL OF PUBLIC POLICY AND ADMINISTRATION | 2026

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Undergrad Team wins 3rd place in the Human Rights Policy stream of the 2026 UofT PolicyThon Case Study competition!!



"The 2026 UofT Policython was a great experience! Some of us competed for the first time and enjoyed stepping out of our comfort zones to tackle the Ontario healthcare system's cold-discharge issue. Our coaches' comments were especially useful in directing and helping refine our brief. Overall, it was a fun and valuable learning experience, and we're very pleased to have placed third!"

Left to right: **Kumayl Akhtar, Syeda Gul Zahra, Noah Kerr, and Sahar Salehi**

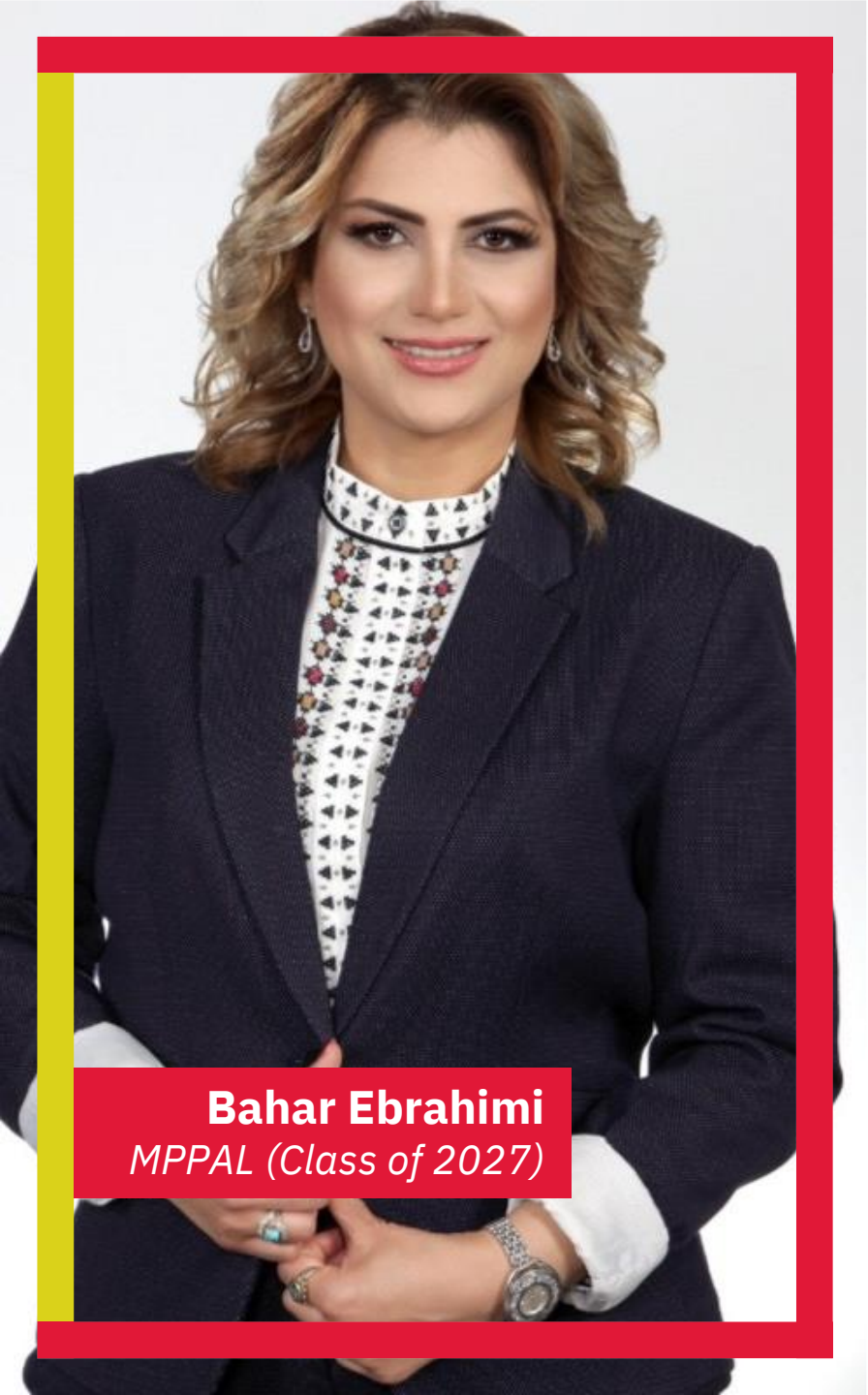
Read Policy recommendation: "Closing the Gap: A Social Medicine Mandate for Ontario Hospitals" here (PDF).



The Undergrad teams continue their winning streak for York U!

Thank you to the MPPAL Alumni Coaches, Tyson Dimayuga and Aamina Masood.

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Congratulations to Markham Campus' MPPAL student, Bahar Ebrahimi, the inaugural recipient of the Sir Muhammad Zafrulla Khan bursary

“Joining the **MPPAL** program felt like a true calling for me. I pursued this program not simply to obtain a degree, but to gain the knowledge and policy tools needed to create meaningful impact in our communities and contribute to a more just and accountable society. From the very beginning, the support of the program’s administration and the opportunity to learn from exceptional professors confirmed that enrolling in MPPAL was one of the best decisions of my life. Despite balancing professional responsibilities, the program’s engaging curriculum and collaborative environment have been deeply rewarding. This experience has already strengthened my policy work, including earning first place in the Human Rights stream at **Policython 2026**. I am sincerely grateful to the donors whose generosity helps ease financial pressure and allows me to focus on learning and public service.”

— **Bahar Ebrahimi**
Senior Zoning Examiner Certified Building Code Official - CBCO

Read “Thank You to our donors” letter here (PDF).

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UofT 2026 Policython Case Study Competition | Human Rights Stream Champions: Bahar Ebrahimi and Alvin Wong Earn First Place!

Bahar Ebrahimi, MPPAL, York University and **Alvin Wong, University of Toronto** participated in the **Human Rights stream, Policython 2026**.

"On International Women's Day, I found myself facing a difficult choice. I had been invited to an important International Women's Day event, while at the same time I was expected to march with the Iranian community in support of a free Iran — and also present our policy proposal at this event.



To make things more challenging, two of our teammates withdrew at the last minute. Alvin and I decided that giving up was not an option. We put in the effort, applied what we had learned, and pushed forward. It was not an easy decision, but it turned out to be a rewarding experience.

Many thanks to the **University of Toronto Policython** and **York University** for providing this opportunity.

And special thanks to Alvin for being a great teammate throughout the process."

— Bahar Ebrahimi, MPPAL



Read "From Crisis to Continuity: Integrating Housing and Healthcare to End Emergency System Reliance in Ontario" here (PDF).

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Congratulations to our MPPAL students who join other Policy students from across Canada at the UofT 2026 Policython case study competition!



Stream: **Foreign Policy**

Team from left to right:

- **Fowzia Aditi**
- **Ali Areesh Somani**
- **Kalsum Kakar**
- **Maria Silva**



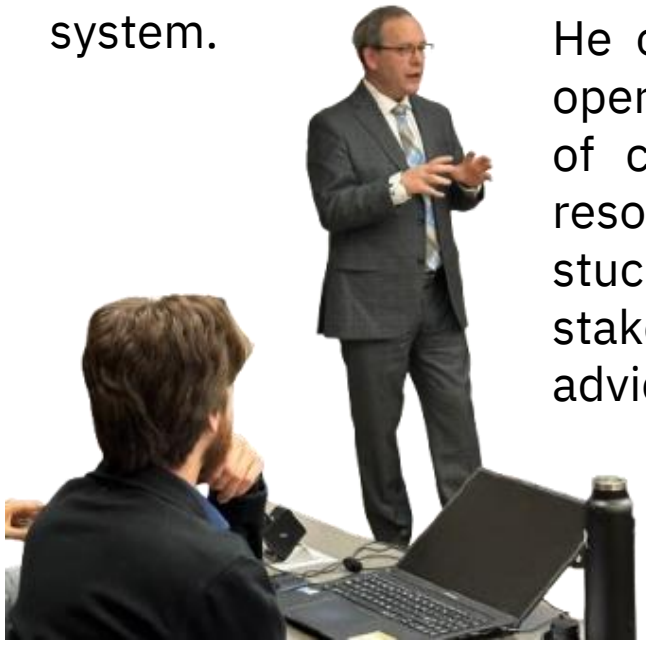
#MPPALproud!

"This year's **UofT Policython** gave our team the chance to engage with the Foreign Policy stream, exploring how values-based foreign aid can adapt in a world that is becoming more strategic, pragmatic, and economically driven, especially in the Indo-Pacific region. We developed policy recommendations on Small Modular Reactors in Indonesia, focusing on how Canada can adapt its values-based foreign aid in a more strategic and economically driven Indo-Pacific region. Over four intensive days, our team (Fowzia Aditi, Ali Areesh Somani, Maria Silva, and Kalsum Kakar) worked collaboratively to produce a clear and practical policy framework that balanced development goals with economic and political realities. This experience strengthened our ability to translate complex global issues into actionable policy solutions, while building our skills in research, policy writing, and teamwork under tight timelines, with the great support from our colleague **Michael Tracey**."

The Honourable, AG Doug Downey guest lectures in MPPAL's Court Organization and Management course!

"On March 19, in our **MPPAL** course **PPAL 6140, Court Organization and Management**, I and my MPPAL colleagues had the chance to learn right from the source – thanks to a guest lecture by **Attorney General Doug Downey**, whose Ministry manages justice policy and court operations all over Ontario. Minister Downey started by showing us the importance of systems-level thinking, noting that the justice system is like a machine where moving parts work together to produce outcomes. Fitting in with the theme of our course, he also spoke about administrative challenges and solutions in the court system.





He overviewed MAG's Courts Digital Transformation, a project to modernize court operations – a big undertaking in a slowly-evolving system. This led into a discussion of change management and how to advance policy projects – you need both resources *and* stakeholder buy-in to bring a cogent idea to life. His approach to this stuck with me: an effective leader explains the why and works together with stakeholders on the what and how. All in all, it was a great integration of policy and advice for our future careers as public servants."

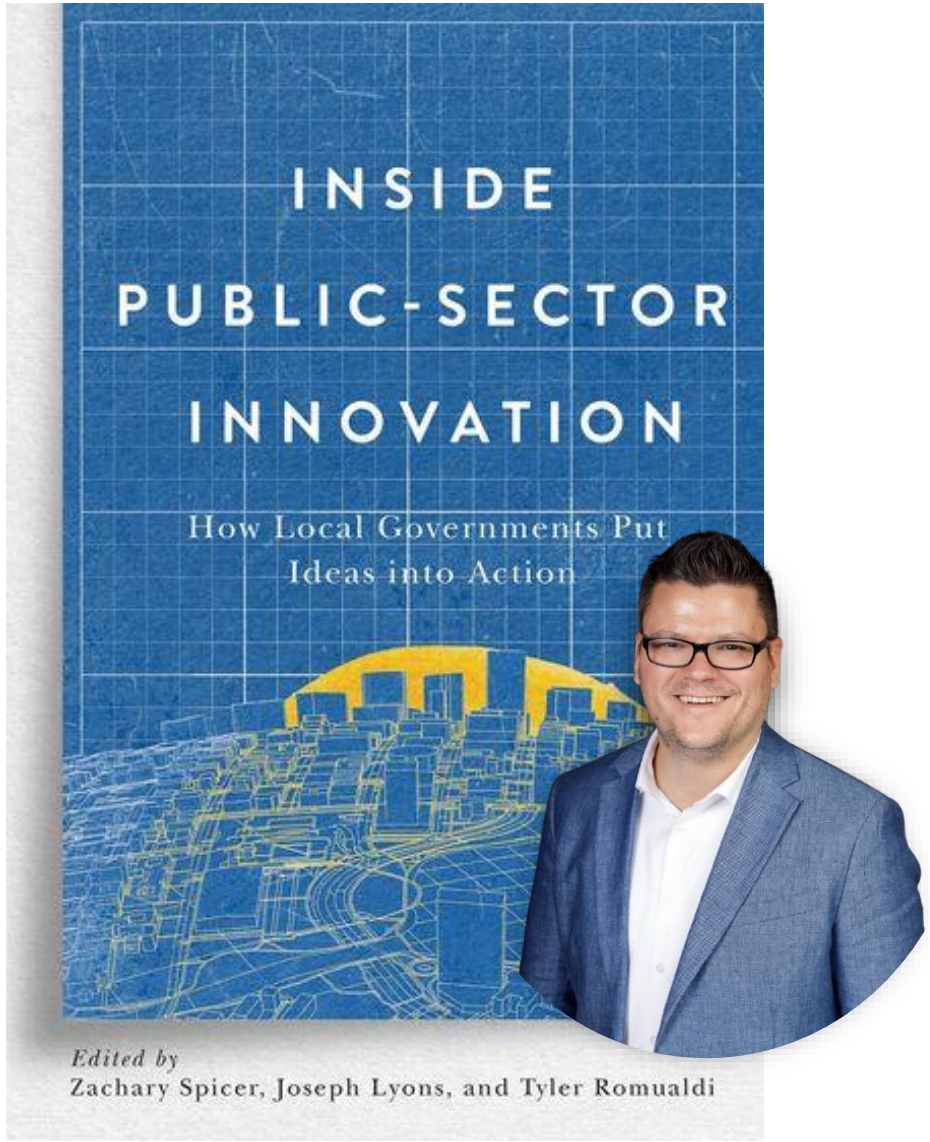
– ***Hale Mahon, Class of 2027***

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Congratulations to SPPA Professor Zac Spicer and colleagues on their new book Inside Public Sector Innovation!

- A new book co-edited by SPPA's **Associate Professor Zachary Spicer** examines how local governments are putting innovation into practice across Canada. *Inside Public-Sector Innovation: How Local Governments Put Ideas into Action*, published by McGill-Queen's University Press, brings together case studies from municipalities of different sizes and regions to explore how new ideas move from concept to implementation in the public sector.
- The book highlights organizational, process, and service innovations in areas such as public health, environmental sustainability, diversity and inclusion, and service delivery, and emphasizes the role of public servants in driving change within government institutions. By focusing on real-world examples from Canadian municipalities, the book offers practical lessons for governments seeking to innovate while operating within legal, financial, and institutional constraints.

Order a copy here!



CALL FOR NOMINATIONS FOR THE 2026 SPPA AWARDS

Nomination Deadline is Monday, April 27, 2026

The **Undergraduate Student Award** acknowledges exceptional contributions made by one current student or recent undergraduate student to the activities and programs of the School.

The **Graduate Student Award** acknowledges exceptional contributions made by one current student or recent graduate student to the activities and programs of the School.

The **Alumni Recognition Award** acknowledges exceptional contributions made by one alumnus/alumna to the activities and programs of the School, as well as to the mentoring of its students and new professionals.

The **Foster – Greene Award for Excellence in Public Policy, Administration and Law** recognizes an alumnus/alumna of the MPPAL program whose work has demonstrably and significantly advanced social justice, human rights, ethics and good governance in congruence with the MPPAL program's founding principles. The Award recipient will normally have min. 10 years of work experience in the broader public/NGO sector.

The **Emerging Leader Award** recognizes a current student or recent alumnus/alumna of the School who is an emerging leader within the broader public sector (including the non-profit sector) and represents the ideals, values and abilities of sound, responsible and engaging public policy and administration in congruence with the School's vision to promote Good Governance. The Award recipient will normally have 5-8 years of work experience in the broader public sector.

The **Practicum Honouree Award** recognizes individuals who have made exceptional efforts to provide practicum opportunities for the School's fourth-year students.

The 2025 award winners were honoured at the SPPA Awards Ceremony with the keynote address delivered by Eric Sabiti, York MPPAL Alumnus. For further details about the 2025 awards celebration, please click **here**.

Nominations for the above awards are invited from faculty, staff, individual students and alumni, as well as associations of students, alumni, and friends of the School. Nominations require a one-page statement of the accomplishments of the individual as well as a copy of the nominee's résumé.

Please forward nomination material, or questions, to Professor Naomi Couto, Director, School of Public Policy and Administration via email to: **naomi@yorku.ca**





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MPPAL Alumnus Dharmendra Singh Presents his Research in Bogotá

"I recently had the opportunity to present my research in Bogotá, Colombia, at a conference hosted by the City of Bogotá and the Office of the Mayor, with participation supported by the City of Bogota. The invitation was based on a research paper I developed during my **MPPAL program** at York University. The MPPAL program played an important role in shaping my approach to this policy research work, around digital governance, and inclusive civic engagement in cities.

My paper, ***"Her Civic Pulse: 280 Characters of Connection with the City Government in Toronto,"*** examines how Platform X (formerly Twitter) shapes women's participation in public consultations on urban development projects. Drawing on case studies from the City of Toronto, the research highlighted gender gaps in digital civic engagement and explored both technical and societal factors that influence participation.





At the conference, I presented my research as a speaker and participated in a panel discussion, where I shared key findings and discussed practical approaches to making digital public engagement more inclusive."

#MPPALproud!

Providing a Unique Collaborative Online Learning/Teaching Experience Through York University's Globally Network Learning (GNL)

For the last half dozen years, **Professor James C. Simeon** has offered his students a unique learning experience. Collaborating with professors in a number of countries, and York International's Globally Network Learning (**GNL**) staff he has been providing his students with the chance to engage with students in different countries to examine and analyze socioeconomic and geopolitical global issues such as drug trafficking, gender-based violence, migrant caravans, refugee status determination, criminal gang violence, and serious international crimes such as aggression. Most recently, Professor Simeon collaborated with instructors at the Tecnologico de Monterrey (**TEC**), in Mexico, and **Brunel University of London**, United Kingdom, in his Sociology of Law courses.

"Working with outstanding colleagues in other countries to provide my students with the opportunity to engage and to collaborate with their students has been tremendously rewarding for me both professionally and personally," Simeon stated. "But, more importantly, my students find it a thoroughly enjoyable learning experience," he noted. The challenge for any instructor is to reach and engage their students to accelerate their learning to be able to develop their full capacities and potential. "This pedagogical online method," Simeon observed, "naturally engages students across universities in various countries, as they come together to study highly complex and challenging global issues that require international and global solutions."



There is no question that these types of cost effective international collaborative online learning experiences will become more common in years to come as both students and instructors look for opportunities to gain valuable intercultural sensitivity and international learning experiences and skill sets. All essential elements for a successful career in our modern globalized world. But the underlining driving motivation will be GNL's inherent ability to engage and motivate student learning to help develop their full capacities and potential, irrespective of their discipline.

IPAC Toronto Region: Emerging Leaders Conference – April 2026



IPAC Toronto Region invites you to attend the **Emerging Leaders Conference** - our hybrid conference for early-to-mid career public servants. The conference will be held on **April 21, 2026** from 8:30am-4:00pm at Hart House, University of Toronto in downtown Toronto and is centered around the theme "**Delivering Service Excellence**". The keynote will be delivered by Lisa Gonsalves, SPPA alumna, Commissioner of Community and Health Services for The Regional Municipality of York and President of Housing York Inc.

April 21, 2026
8:30 a.m. - 4:00 p.m. EDT
7 Hart House Cir
Toronto, ON M5S 3H3, Canada

IPAC IAPC
NCR • RCN

To learn more or register, visit: Emerging Leaders Conference - April 2026
For any enquiries, please contact IPAC Toronto: ipactrg@ipac.ca.

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2026 PPASA Elections

Join the Public Policy and Administration Student Association (PPASA) for 2026-2027!

Follow the PPASA on social media for updated information: **linktr.ee/ppasa**

Executive Council

- President
- Vice President
- Treasurer
- Secretary
- Director of Professional Communications
- Director of Marketing & Social Media
- Director of Recruitment
- Director of Outreach
- Director of External Affairs
- Director of Student Engagement

Elections Timeline

Nomination period: March 9 – 22, 2026
Nominees announced: March 23, 2026
Campaigning period: March 24 – April 2, 2026
Election day & voting period: April 3, 2026 *(until 11:59 PM)*
New Executive team announced: May 1, 2026

Eligibility & Nominations

- Please read the PPASA's Constitution for eligibility requirements: **ppasayorku.wordpress.com/constitution**
- Nominations must be sent via email to: **ppasa.cro@gmail.com** during the specified period.
- Please include the following information in your email:
- *Full Name, Student Number, Contact Information (email/phone number), Position you are running for, a short description of yourself and why you are running of the position, Self Image (optional but recommended).*

For any questions or inquiries, please email: **ppasa.york@gmail.com**

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Summer Internship Applications Now Open!

Public Policy & Advocacy Internship offered at three different locations!

PUBLIC POLICY & ADVOCACY INTERNSHIP - TORONTO | **BILINGUAL PUBLIC POLICY & ADVOCACY INTERNSHIP - OTTAWA** | **PUBLIC POLICY AND ADVOCACY INTERNSHIP - MONTREAL**

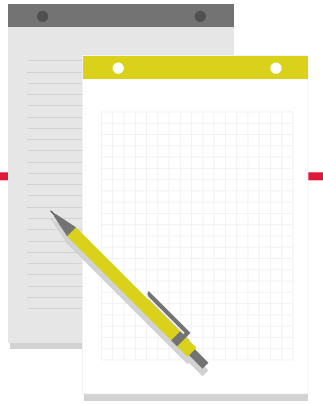
The CFIB/FCEI is offering a four-month Public Policy and Advocacy Internship to work with CFIB teams in Ontario, Ottawa, and Montreal. **The position will run for 18 weeks from May 19th to September 18th.**

Job Description:

Reporting to members of the legislative teams, you will work directly on project(s) that support CFIB's mission to ensure Canada's small business community thrives, including research, analysis, content creation, communications, and marketing. Throughout the program, you will build a portfolio of work to your name, which may include reports, news releases, social posts, survey questions, responding to member escalations, updating the legislative database, and more. Your work will support CFIB's advocacy work on CFIB members' top priorities. This year, the Toronto intern will work to support the Ontario legislative team on a range of files, such as the small business tax rate, red tape barriers, municipal issues, energy initiatives, informal training tax credit program development, recycling and procurement issues.

Call for Submissions: Voices, Power, and Policy: Rethinking Patient and Public Engagement and Involvement

Panel 17 at the Society for Social Studies of Science (4S) conference in Toronto 2026.



This panel invites contributions examining **Patient and Public Involvement and Engagement (PPIE)** and participatory approaches in health policy, including tensions between "lay" and "expert" knowledge and innovative or collaborative methods that foreground marginalized voices and contest entrenched hierarchies. Contributions may explore themes including (but not limited to):

- **Participatory or co-produced research** in health policy
- **Power dynamics** between expert and experiential knowledge
- **Inclusion, exclusion, and representation** in PPIE
- **Digital participation** and emerging forms of engagement
- Strategies for **amplifying marginalized voices** in policy processes

Submission Details:
Deadline: 30 April 2026
Abstract length: 250 words
Submission via the **4S Website**

Please reach out to the co-convenors if you have any questions or queries: **meh48@leicester.ac.uk** and/or **cs863@leicester.ac.uk**

4S 2026 TORONTO
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50TH ANNIVERSARY

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IPAC and York University: A Partnership for Public Sector Excellence

The Institute of Public Administration of Canada (**IPAC**) is proud to partner with York University's School of Public Policy and Administration (**SPPA**) to support and empower the next generation of public sector leaders.

Through this collaboration, we are creating meaningful pathways for students to engage directly with Canada's public administration community — whether by attending national events, connecting with senior leaders, or exploring careers in public service. Together, IPAC and SPPA are helping bridge academic learning with real-world impact and fostering a dynamic, future-ready public service across the country.

Learn more at ipac.ca

- David Fulford, CEO

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David Fulford, CEO

Job Opportunities

Job Title	Description
Senior Research Analyst — Ontario Ministry of Children, Community and Social Services	Consider joining the Analytics and Measurement Branch to help lead evidence-informed policy and program decision-making in the Ministry of Children, Community and Social Services by partnering with policy and program areas to analyse proposed changes and measure program and system-level results. In this role, the Senior Research Analyst will play a key part in shaping evidence-based social policy and service system planning. The Analyst's expertise in data analysis, research and performance measurement will support a more responsive and outcomes-focused social services system.
Deputy Minister - Government of Nunavut	An exceptional leadership opportunity for a proven relationship-builder who leads by example, drives collaboration across government and communities, and energizes a high-trust, service-focused culture.
Finance & Accounting Manager – Audit & Compliance - Makita Canada Inc.	The Manager, Finance & Accounting provides strategic and operational leadership across all financial functions of the organization. This role oversees the full spectrum of accounting and finance activities, with particular emphasis on accounts receivable and credit management, budgeting, cash flow, forecasting, financial reporting, taxation, audit management (internal, SOX, and external), foreign exchange, banking operations, and accounts payable. The Manager ensures strong financial controls, accurate reporting, and effective support to the senior leadership.
Director, Government & Public Policy — Green Shield	Reporting to the VP, Government & Public Affairs, the Director, Government & Public Policy will lead the development and execution of GreenShield's government engagement and public policy strategy to position the organization as a trusted policy partner to governments. A key leader on the Government & Public Affairs team, this role is responsible for continuously improving GreenShield's approach to and relationships with government and mitigating and leveraging public policy risks and opportunities to benefit clients, members, and communities.

Job Opportunities

Job Title	Description
Technical Officer – Environmental Assessment (External)	Reporting to the Manager, Regulatory Studies, the incumbent will play an integral role in the coordination, execution, and delivery of NWMO's technical regulatory submissions. They will specifically be responsible for management and oversight of contractors producing technical deliverables required for the integrated impact statement and nuclear licensing application, as well as other critical permissions and approvals required for the NWMO to construct and operate the Adapted Phase Management Deep Geological Repository Project. This work will include supporting the authorship and senior review of the regulatory submissions including environmental assessments, technical reports (i.e. air and integrated water modeling), environmental management plans and monitoring reports. The incumbent will be required to maintain and deliver detailed and complicated project schedules, effectively administer contracts, as well as the coordination of project staff, contractors and internal stakeholders to ensure safe, cost effective and timely completion that meets regulatory expectations.
Senior Engineer/Scientist/Technical Officer – Mining & Repository Engineering (External)	In this role, you will provide technical leadership for the design and construction of a deep underground geological repository, shaping projects from concept through to operations. Your expertise will influence regulatory submissions, stakeholder engagement, and the delivery of complex projects, ensuring the highest standards of safety, quality, and innovation. This role provides opportunities to work with interdisciplinary teams, develop expertise in deep geological repositories, and contribute to pioneering projects in the mining and nuclear sectors.
Lead, Policy — Black Health Alliance	Reporting to the Manager of Research & Policy, the Lead, Policy plays a critical role in shaping and advancing the policy agenda of the Black Health Alliance at the municipal, provincial, and federal levels. The Lead, Policy serves as the organization's subject matter lead on policy advice and advocacy, with responsibility for advancing priority policy files, coordinating internal and external stakeholders, and translating community and research informed insights into policy action. This is for a 12-month contract.
Research Analyst — Blueprint ADE	The Analyst role is Blueprint's entry level consulting position. In this role, you will support projects through data collection and analysis, secondary research, project coordination, and contributions to client deliverables and proposals. As an Analyst, you will bring curiosity, strong logical reasoning skills, and pragmatism to identifying how data and evidence can be used to achieve client needs and objectives. The successful candidate will work on multiple projects at any given time and will balance competing priorities and timelines with support from their manager.

Job Opportunities

Job Title	Description
Corporate & Regulatory Compliance Counsel - Rakuten Kobo	Rakuten Kobo is seeking a highly motivated, proactive, and detail-oriented Corporate and Regulatory Compliance Specialist to join our dynamic legal team in Toronto. This is an exciting opportunity to play a critical role in ensuring Kobo's continued adherence to a complex and evolving global regulatory landscape. Working closely with the General Counsel and the in-house legal team, you will be instrumental in safeguarding Kobo's operations and reputation across our international markets, directly contributing to our global success and growth.
Cybersecurity and Compliance Investigator - Independent Electricity System Operator	Reporting to the Supervisor-Reliability Standards Investigations and Audits, the Cybersecurity and Compliance Investigator perform the core investigative and compliance audit functions which serve to support the enforcement of compliance with reliability standards by Ontario market participants and the IESO. These reliability standards include criteria, rules and standards established by the IESO, the North American Reliability Corporation (“NERC”), and the Northeast Power Coordinating Council (“NPCC”), and include the NERC’s Critical Infrastructure Protection (“CIP”) standards, focused on cyber security. Occasional travel will be required.
Manager, Public Policy and Industry Affairs — Canada Life	The Manager, Public Policy & Government Relations supports the development and execution of Canada Life’s public policy and government relations agenda by conducting research, preparing analysis, monitoring legislative and regulatory developments, drafting materials, and coordinating inputs across teams. The Manager also contributes to special initiatives through the policy insights pipeline, supporting advocacy activities, and maintaining trusted relationships.
Coordinator, Human Performance Laboratory & Research Innovation - Canadian Memorial Chiropractic College	The Coordinator of the Human Performance Laboratory (HPL) fills a critical role at CMCC, overseeing and integrating the operational, technical, research, and developmental functions of both the HPL and the Force Sensing Table Technology (FSTT®) program.

Job Opportunities

Job Title	Description
Lead Policy Specialist, Indigenous Relations — Canadian Red Cross	The Lead, Policy Specialist provides senior advisory support and leads organization-wide efforts to embed Indigenous policy considerations across services and initiatives. The position combines advanced policy analysis, culturally informed resource development, and strategic relationship-building with Indigenous leadership to enhance organizational capacity and cultural safety. With strong expertise in Indigenous rights, decolonizing approaches, and complex problem-solving, the Specialist ensures Indigenous perspectives and community contexts guide decisions and collaborative solutions.
Manager, Government Relations — Hudbay Minerals	The purpose of this role is to lead and execute the Company's government relations strategy to drive effective relationships with the federal and provincial governments, with a strong focus on the federal government. Key aspects of the role include executing an effective government relations strategy by building relationships with key government officials and influencing public policy, supporting the business units with provincial government relations efforts, monitoring legislative and regulatory developments and providing timely updates/recommendations to senior management, developing materials for government meetings and managing external consultants.
Public Policy Manager — Uber	The Public Policy Manager will serve as a critical advocate for Uber's mobility and delivery businesses, driving sophisticated campaigns and navigating complex political environments. This role requires sharp political instincts, strong executive presence, and the ability to lead cross-functional efforts that align policy strategy with business priorities. The Manager will lead provincial and municipal policy strategy across key Canadian markets, shaping legislative and regulatory outcomes that enable innovation and sustainable growth; build and manage relationships with elected officials, civil servants, and third-parties; and design and execute integrated advocacy campaigns, including coalition-building, stakeholder mobilization, and strategic communications.
Senior Policy Advisor - CAAT Pension Plan	We are seeking a Senior Policy Advisor to support policy initiatives related to ongoing Plan administration, amendments, and special projects. This role provides policy advice and guidance to support informed decision-making through due diligence, legislative and regulatory analysis, and stakeholder consultation. The position is integral to the success of the Pension Policy department.

Job Opportunities

Job Title	Description
Trade Compliance Specialist - IKO Industries Ltd	The Trade Compliance Specialist is responsible for ensuring we maintain compliance with all cross-border shipments and are current on all reporting requirements. This is a permanent full-time opportunity based in our Mississauga office. Some responsibilities include maintaining a master list of tariff classifications including supporting documentation for classification. Contact secondary suppliers to determine the trade status of purchased products. Supply required paperwork to end-user customers when required Liaise with Brokers and Supply Chain to ensure the smooth movement of goods across borders. Manage all inquiries and audit requests with CBSA and US CBP Respond to internal and external inquiries regarding classification, duty rates, documentation requirements, or other import-related matters. Ensure data integrity with all electronic filings with brokers and government agencies for shipment activity. Be a champion for upcoming and significant changes in cross-border shipment reporting to ensure we maintain our favored trading status. Continuously monitor evolving rules and guidelines with government agencies, assessing the impact on all IKO companies and ensuring we are proactively responding to changes to remain compliant.
Safety Compliance Coordinator - Environmental 360 Solutions	Environmental 360 Solutions is seeking a Safety Compliance Coordinator to support our national safety compliance program. This position plays a key role in ensuring that health and safety compliance accounts, documentation, and third-party safety platforms remain accurate, organized, and up to date. This role is primarily administrative and compliance-focused, requiring strong attention to detail and experience managing compliance documentation and safety data across multiple systems. The successful candidate will work closely with internal teams across Canada to gather safety data, maintain compliance records, and support client and RFP requirements. Due to the national scope of the role, the successful candidate must be comfortable coordinating with teams across multiple regions and time zones.
Head of Risk Measurement & Policy - Corpay	Corpay is currently looking to hire a Head of Risk Measurement & Policy for Risk Measurement Division. This position falls under our Cross Borders Line of business and can be based out of Toronto, ON. The Head of Risk Measurement & Policy is a senior risk leader responsible for defining, governing, and continuously enhancing the risk measurement architecture for liquidity and credit risk across Corpay's Cross-Border Solutions business. This role owns the design of quantitative risk frameworks, risk appetite metrics, and escalation structures. While not directly building models, the incumbent provides executive oversight, methodological direction, and credible challenge to analytics teams. You will report directly to the Chief Risk Officer and serve as the primary interface to senior leadership and the Board on risk measurement matters, translating complex risk exposures into clear strategic insights.

Job Opportunities

Job Title	Description
Senior Market Research Manager, Customer Experience - Ipsos	As a Senior Market Research Manager, you will play a key role in building programs, supporting technology initiatives, and delivering strategic insights to our clients. Your work will require time management skills and keen attention to detail. Your day-to-day responsibilities will include managing CXM platform programs from implementation through to ongoing managed services support. You will work closely with your senior CXM team to ensure quality execution, program value and positive account health.
Assistant Vice President, Risk — Canadian Life and Health Insurance Association (CLHIA)	CHLIA is recruiting for an Assistant Vice President, Risk (AVP, Risk). This role will report to the Vice President, Risk and Chief Actuary and is responsible for advancing the collective interests of the life and health insurance industry on risk-related matters by leading the development and execution of strategies supporting effective risk management practices, policy, regulation, and legislation. The role manages relationships with industry members, providing high-quality support and communication on risk topics relevant to the industry.
Specialist, Certification and Compliance - Atlantic Packaging Products Ltd	Reporting to the Certification & Compliance Manager is responsible for coordinating sales, facility teams and related corporate functions to ensure Atlantic's various certification standards are being met and prepared for periodic audits. Certification & Compliance Specialist plays a critical role in supporting commitment to several programs including quality, food safety, health & safety, environmental, ethical, etc. In addition, you will be tasked with our audit team to assist with internal partners in an informational capacity so they can develop and implement strategies to meet requirements or improve.
Quality Assurance Compliance Lead - Give and Go Foods	Responsible for ensuring Site Quality Programs comply with all company policies and procedures and all customer, GFSI and regulatory requirements. Also serves as the SQF Practitioner for their sites. Owner of all Compliance Programs including but not limited to HACCP, SQF, CAPA, Food Defense, Calibration, and Traceability. Responsible for planning, implementing, executing, and maintaining all aspects of these programs with a continuous improvement mindset to strengthen Site Quality Systems. Implements corporate policies at the site level and serves as SQF Practitioner. Ensures sites are prepared for Internal, MDLZ, GFSI, Regulatory, and Customer audits. Acts as Site Lead for all quality audits and regulatory visits, and CAPA Lead for all NCs identified. Assures compliance with FDA/CFIA food laws and develops Food Safety & Quality Management training aligned with Corporate Quality and GFSI requirements. Ensures training for the food security team and operators monitoring critical points.